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## Introduction

The Ulster County Office for the Aging is pleased to provide this guide to services for our elderly. It is an attempt to consolidate in a single document a listing of available resources and programs for those who are living in our community and in good health, progressing through the moving into a setting which can provide services to meet their needs, in community-based home health care, assisted living, nursing homes, and hospice care.

This publication, *Caring for Our Seniors: A Guide to Programs and Services for Senior Care*, is a first step in compiling a comprehensive data base of services available to senior citizens in Ulster County.

It begins with a discussion of services and programs for Ulster County Senior Citizens who are living in the community who require minimal service to maintain their well-being, and progresses through home care, adult homes, assisted living, nursing homes to hospice care, either in home or in a hospital setting.

It is a living guide, subject to change as programs and services are added or removed. It is our hope that it will serve as a starting point for those of you who either need assistance for yourself or for a loved one.

The information in this guide has been carefully checked, and was current at the time of publication. However, since programs are often dependent on the funding stream, as well as volunteers and paid staff to implement them, it is recommended that you check with the program to determine if it still exists in unchanged format. For this reason, telephone numbers and, where possible, addresses are provided with each listing.

The staff of the Ulster County Office for the Aging is available, weekdays, between 9 a.m. and 5 p.m. to provide further assistance or help you with any questions you may have. You may reach them by telephone at (845) 340-3456, or by coming in to the office, which is located at 1003 Development Court, Kingston, NY 12401.

The *Guide* would be incomplete if it did not explain an exciting and challenging concept which is presently in the planning stage state-wide, which enable seniors, their families and caregivers to obtain a comprehensive long term care package from a single source. The program is called *Point of Entry*. The vision and explanation of that plan follows.

### **Long Term Care Program – Point of Entry**

Throughout the state, the New York State Office for Aging and the Department of Health are working with local Offices for the Aging, Social Services and Health Departments to empower individuals to make informed choices and to streamline access

to long-term care services. Long-term care services refers to the wide range of in-home, community-based and institutional services and programs that are designed to help the elderly and individuals with disabilities of all ages.

In Ulster County, the Office for the Aging, the Department of Social Services and the Department of Health have been working towards that goal for several years, and are currently designing a proposal to ensure that our elderly and disabled will be able to access the care they need with one central point of entry for all of the services they require.

The vision of the program is to provide an accessible, coordinated and person-centered long term care system that: supports self-determination and promotes personal responsibility; provides services that meet consumer needs; provides quality care, and provides efficiency and affordability.

There are multiple benefits of implementing a system that supports self-determination and promotes personal responsibility. It will:

- empower and create opportunities for consumers and their caregivers to make informed choices about their long-term care that balance cost, access and quality;
- be easy for consumers and their caregivers to understand and use;
- respect consumer choice by providing consumers and their caregivers with unbiased comprehensive information about available long-term care options and provider performance;
- be sensitive to consumer preferences and their willingness to assume personal risk; and,
- involve consumers and their caregivers in the planning, evaluation and decision making for long-term care, so that supports are guided at all levels by consumer needs and preferences.

The Point of Entry System is designed to provide services that meet consumer needs:

- supports social and physical wellness by keeping people functional and connected with their communities;
- makes comprehensive and coordinated service options available in a wide variety of settings;
- supports all persons to live as independently as possible as long as they desire and are able to do so; and,
- supports innovation through new delivery and flexible financing models, and through the use of technology.

## Section A: Services and Programs Provided by the Office for the Aging

### Ulster County Office for the Aging

1003 Development Court

Kingston NY 12401

Telephone: (845) 340-3456

Fax: (845) 340-3583

Website: <http://www.co.ulster.ny.us/aging/>

ANNE L. CARDINALE, APRN, BC, DIRECTOR

The Ulster County Office for the Aging, a branch of Ulster County government since 1975, is part of a statewide network of local offices for the aging, and shares the same mission statement as the New York State Office for The Aging Agency:

*It is the mission of the Ulster County Office for the aging to help older Ulster County residents to be as independent as possible through advocacy, development and delivery of cost-effective policies, programs and services which support and empower the elderly and their families, in partnership with the network of public and private organizations which serve them.*

The Ulster County Office for the Aging is an umbrella agency, concerned with the physical, mental, emotional, financial and social well-being of county residents aged 60 and over.

OFA offers a wide range of services and programs, either directly, contractually, or through referral and/or recommendation to assist seniors as they progress along the continuum of care.

This guide has been designed to provide a comprehensive overview of those services which are available locally.

Many of the listings discuss services and programs which allow senior citizens to remain in their homes, living independently, or semi-independently, as long as possible.

When the need for care becomes greater than can be fulfilled at home, other alternatives are explored.

*Caring for Our Seniors* explains programs which the agency itself provides, and assists seniors, their families and caregivers to learn about other services available within the county. As you go through, you will find cross-references to other, related services which are also described in the guide. We encourage you to use the index, as well.

Staff at Ulster County Office for the Aging is available Monday through Friday from 9 a.m. until 5 p.m. to provide additional help, and you are welcome to call or visit.

Please note: all listings are current and available at the time of publication. However, services, locations and times are subject to change, and you are encouraged to call to ensure that the program information is still correct.

**Service category: Case Management**

Case Management is a comprehensive program which looks at the many facets of seniors' needs and problems, then works with the clients to set up a care plan to address the issues.

Ulster County Office for the Aging can provide case management to those senior citizens with physical and financial need.

These services include the Expanded in-Home Services for the Elderly Program, a uniform program of case management, non-medical in-home services, non-institutional respite and ancillary services, such as lifeline and safe return bracelets, for the elderly who need long term care, but are not eligible for Medicaid.

**How the process works:** Case managers meet with clients in their homes to discuss their desires, strengths and needs, and together, they set up a plan for action.

This includes incorporation of Office for the Aging direct services including home delivered meals, subsidized day care, personal care, home care or Lifeline.

The case manager assists the client to apply for entitlements such as SSI, Medicaid, Food Stamps, HEAP (Home Energy Assistance Program) funds if they have no one to assist them.

The case manager assesses the client's housing. If needed, the case manager assists the client to apply for or obtain home modification through the Resource Center for Accessible Living (RCAL) or applying for Senior Housing, if that is necessary.

The case manager works with families and caregivers to help incorporate them into the plan of care and prevent burnout. This includes Caregiver Support Groups facilitated by OFA.

The case manager assists clients either directly or through referral to obtain services from other agencies such as the Department of Social Services, Veterans' Administration, Lighthouse for the Blind and Visually Impaired and the Alzheimer's Association.

As the client needs a more protective environment, the case manager, assists the individual to obtain placement in an assisted living facility or nursing home. The case manager will also assist the client to apply for chronic care Medicaid, and to obtain the

PRI (Patient Review Instrument) required for placement in most facilities if they have no one to assist them. For more information, call (845) 334-5125.

**Service category: Financial Counseling and Tax Preparation**

Appointments are available for free tax counseling and tax preparation for Ulster County residents who are disabled or age 60 and over.

The program is administered by the AARP (American Association of Retired Persons) volunteers who have been trained in basic, intermediate and advanced tax preparation.

The program is designed to assist persons with low and medium income, and volunteers are able to prepare both non-itemized and itemized tax forms, including Schedules A, B and D. They are also able to file returns electronically.

This program is held at several locations throughout Ulster County, on an appointment only basis. In addition to the Office for the Aging site, churches and libraries throughout the county host the program.

The service is available from February 1 through mid-April of each year. For information about sites, or to make appointments, call the Office for the Aging at (845) 340-3486.

**Service category: Health Screenings and Physical Well-being**

**Care-A-Van:**

The Ulster County Office for the Aging provides a regular schedule of free health screening and education programs throughout the county through a specially equipped 40 foot van staffed with a registered nurse.

The purpose of the Care-A-Van is to promote good health, to prevent health-related problems through education, provide early detection and to inform seniors and connect them with available community services.

The services provided by the Care-A-Van do not replace regular visits to your own physician. Visits to the Care-A-Van should be made between regular doctor visits to check on your current health status and to receive information and education on health care.

The following early detection and screening tests are provided free of charge to all Ulster County residents aged 60 and over:

- Blood Glucose (diabetes)
- Health Inventory (height, weight and medical inventory)
- Hemoglobin (blood test to measure iron/anemia)

- Stool Guaiac Kits (checks for blood in stool specimens)
- Urine Screening
- Vision

The van operates from April 1 to December 15 on scheduled weekdays from 10 a.m. to 2 p.m. The schedule of dates and locations is available on the Ulster County Office for the Aging website, <http://www.co.ulster.ny.us/aging/careavan.htm>, in S.C.A.N. (the free county-wide newspaper for seniors), the Senior Gazette, local newspapers and senior clubs. Appointments are not necessary.

### **Physical activity programs:**

Each year, the Ulster County Office for the Aging sponsors Senior Games in May.

Lunch-site Physical Activity Program: these programs are held, on a regular basis, at Senior Dining Sites.

Physical activity and exercise programs have several benefits for senior citizens.

- Increased agility and sense of balance prevent falls and subsequent broken bones.
- Exercise is good for the heart and can help to lower blood sugar for diabetics
- The programs provide companionship and mental stimulation

The Ulster County Office for the Aging, in conjunction with the Community Heart Health Coalition, the Ulster County Health Department and corporate donations, has been fortunate to maintain a regular series of physical activity programs at lunch sites throughout the county. Information about days and times can be obtained by calling the Office for the Aging at (845) 340-3486.

### **Service category: Home Care**

For those seniors who are able to remain at home, but require help to do so, the Ulster County Office for the Aging maintains a registry of Nursing and Homemaker Service Providers.

Services are provided to those people with temporary or chronic needs who cannot perform day to day tasks, and range from assistance in shopping, meal preparation, laundry and other household tasks, as well as bathing and grooming.

They all charge a set hourly fee. For more information about the specific services provided by an agency, call the agency directly.

The following agencies which serve Ulster County are licensed and or/certified by the New York State Department of Health.

- Any-Time Home Care, Inc.  
652 Aaron Ct.  
Kingston NY 12401

(945) 340-0100

- Bermac Home Aides, Inc.  
2 Grove St.  
New Paltz, NY 12561  
(845) 255-4200, or 1-800-281-2182, or  
8 Trinity Ct.  
Saugerties NY 12477  
(845) 246-5000, or 1- 800-281-2182
- Gentiva Health Services  
419 E. Main St.  
Middletown NY 10940  
(631) 501-7000
- Golden Care  
1 Main St.  
Highland NY 12528  
(845) 691-9692
- Home Health Care & Companion Agency, Inc.  
366 Albany Ave.  
Kingston NY 12401  
(845) 331-1966
- Mid-Hudson Managed Home Care  
243 Route 17K.  
Newburgh NY 12550  
(845) 567-3022
- Ulster Home Health Services Inc.  
PO Box 3801  
107 Greenkill Ave.  
Kingston NY 12401  
(845) 339-3666
- Unlimited Care Inc.  
781 Ulster Ave.  
Kingston NY 12401  
(845) 331-0114
- WillCare  
15 Joys Lane  
Kingston NY 12401  
(845) 331-5064



**Service category: Home Heating Services/Weatherization Assistance**

For senior citizens on fixed incomes, the cost of paying heating bills and maintaining safe, affordable energy-efficient homes can be daunting.

The Ulster County Office for the Aging may be able to assist with the following two programs.

- **Home Energy Assistance Program (HEAP):** The Home Energy Assistance Program provides funding to help pay heating bills for low-income individuals age 60 and over.

Eligibility – Applicants must pay for heat directly, or pay for heat in their rent payment, live in a HEAP-eligible residence, is US citizens or Qualified Aliens. Tenants of government-subsidized housing where heat is included in the rent, or residents of congregate care facilities, dormitories, group homes or institutions are not eligible.

Income Limits – Recipients of public assistance, food stamps or SSI are income-eligible for HEAP. All other applicants must meet the gross monthly income test based on household size. These limits are set each heating season. Call the Office for the Aging at (845) 340-3006 to see if you qualify.

Applying – You can begin applying for a HEAP grant in October or November each year. HEAP provides grants on a first-come, first-served basis until the funds provided for each heating season run out. If you received HEAP in the past year from the Ulster County Office for the Aging, you will automatically receive a HEAP application for the present year.

- **Weatherization Referral and Packaging Program (WRAP):** WRAP offers a variety of services and resources to low income, vulnerable elderly to assist them in maintaining safe, affordable, energy-efficient homes

Eligibility – Applicants must be full-time Ulster County residents over the age of 60, and be responsible for their own heating costs.

Call the Office for the Aging at (845) 340-3006 for more information.

**Service category: Legal Services**

Legal counseling on civil matters is available to Ulster County residents aged 60 and over, provided by an attorney admitted to the practice of law in New York State by

appointment only. Counseling on criminal matters is not available through the Ulster County Office for the Aging. Among the services available are:

- Drawing of wills
- Landlord and tenant problems
- Powers of attorney
- Preparation of health care proxies and living wills
- Asset protection counseling
- Preparation of deeds
- Consultations regarding guardianships
- Review of leases
- Consultations regarding elder law issues
- Property disputes

Appointments are limited to ½ hour, and appointments must be made in advance. Call (845) 340-3577 to make an appointment. Contributions are accepted, but not required.

**Service category: Long-Term Care Ombudsman Program**

The Long Term Care Ombudsman Program is a federal advocacy and education program dedicated to protecting people living in long term care facilities. In Ulster County, the program is a partnership of the Office for the Aging and Hands On! The Hudson Valley.

A certified Long Term Care Ombudsman is a professionally trained and certified advocate who resolves issues with long term care facilities on behalf of residents and their families.

The purpose of the Ombudsman Program is to educate the community and residents about residents' rights, and to improve the quality of life and care for residents of residential health facilities and nursing homes by confidentially receiving, investigating and resolving residents' problems and complaints.

The obligations of the Ombudsmen include:

- confidential complaint receipt and resolution,
- protection of resident rights
- identification of adverse conditions affecting residents
- providing information, and
- making referrals on behalf of residents and their families.

In Ulster County, the facilities served by the Ombudsman Program include the following:

Residential Facilities

- Hudson Valley Rehabilitation & Extended Care Center, Highland (845) 691-7201
- The Mountain View Nursing Home, New Paltz (845) 255-0830
- Ten Broeck Commons, Lake Katrine (845) 336-6666

- Golden Hill Care Center, Kingston (845) 340-3390
- Wingate at Ulster, Highland (845) 691-6800
- Northeast Center for Special Care, Lake Katrine (845) 336-3500

### Adult Homes

- Culinarian Home Foundation, New Paltz (845) 255-7010
- Hudson Valley Senior Residence, Kingston (845) 331-0630
- Moran Rest Home, Gardiner (845) 883-7115

### Assisted Living

- Highland Assisted Living Center, Highland (845) 691-8399
- Valley Vista, Highland (845) 691-7400

Ombudsmen visit each facility at least once every week, although, in Ulster County, they generally visit two or three times a week. Every facility has signs prominently posted with the New York State Ombudsmen Hot Line telephone if immediate attention to a problem is required.

### **Service category: Medical Insurance and Medicare Counseling**

There have been sweeping changes to the Medicare program, which now provides coverage for prescription drugs under Medicare Part D. Within Ulster County, senior citizens may choose from many different plans, all of which provide different coverage, and each of which has its own monthly premium.

Selecting the right plan requires a great deal of thoughtful consideration of the various available options.

The Ulster County Office for the Aging offers individualized information and guidance about plans available in the area through HIICAP (the Health Insurance Information, Counseling and Assistance Program).

Local counselors have received structured training which covers all aspects of Medicare, Medicare Part D, Medicaid, Social Security/Medicare and Medigap Insurance and EPIC.

Their assistance is available at no charge to any Ulster County senior citizen. It requires an appointment which will last at least one hour. Because of the complexity of the service, appointments are necessary.

Those wishing to make an appointment with the Ulster County Office for the Aging may do so by calling (845-340-3456).

Prior to your appointment, you will need to gather the following information:

1. Any papers received in the past year from Social Security
2. Your Medicare Card
3. Your EPIC card, if you have one
4. Your Medicaid card, if you have one
5. Your private insurance card, if you have one
6. a list of every prescription medication you take, including exact prescription information regarding name of medication, dosage and frequency of use.

It is extremely important for you to provide this information, because the Office For the Aging does not have access to any personal information about you through the Social Security website. Your information is totally confidential.

An Ulster County Office for the Aging counselor will use the information you provide, along with the Social Security Medicare website to find several possible choices based on the individual's needs. The information will include the monthly premium, restrictions, which medications are covered, and which local pharmacies accept the plans, as well as an estimated yearly cost, based on the number of prescription medications used.

**See also:** *Health Insurance in Section B of this guide*

**Service category: 911 Senior Safety Cell Phones**

Cell phones which have been donated by community members to the Office for the Aging are programmed for 911 only service. These phones are distributed to any Ulster County resident aged 60 and over who request one. They are free, and there is no service or maintenance cost.

To request a cell phone, please call the Office at (845) 340-3456, or stop in to at 1003 Development Court, Kingston, NY.

**Service category: Nutrition Programs**

**Senior Dining Sites:** Office for the Aging operates five Senior Dining Sites throughout the county, which offer nutritious, hot meals every weekday from 11 a.m. until noon. They also provide an opportunity to socialize with others who have similar interests.

**Locations:** You may attend any site which is convenient for you.

- Trudy Resnick Farber Building  
50 Center St.  
Ellenville NY  
(845) 647-1605
- Kingston Mid-town Neighborhood Center  
467 Broadway

Kingston NY  
(845) 339-4934

- Phoenicia United Methodist Church Hall  
Church St.  
Phoenicia NY  
(845) 688-5322
- Rosendale Recreation Center  
Route 32  
Rosendale NY  
(845) 658-8110
- Saugerties Senior Center  
Robinson St.  
Saugerties NY  
(845) 246-12477

**Guidelines:** Please call the site between 10 a.m. and noon the day before you plan to attend in order to be sure there are enough meals for everyone. A sign-up sheet is also available at the site to reserve your meal for the next day.

If you have reserved your meal, but cannot attend, please call the prior to the day of the lunch you wish to cancel.

**Eligibility:** You must be an Ulster County resident aged 60 or over.

**Cost:** There is no set cost, but a suggested donation of \$2.25 or \$11.25/week is requested to help defray the cost of the program. Cash, checks or money orders are accepted.

**See also:** *Congregate Meal Sites in Section B of this guide.*

**Home Delivered Meals:** The Office for the Aging can provide Home Delivered Meals to homebound residents of Ulster County aged 60 and over if they are unable to prepare their own meals or have meals prepared for them.

**Hours of Operation:** Meals are generally delivered between the hours of 10:30 and 1 p.m., Monday through Friday. No delivery on holidays or during adverse weather conditions. Shelf-stable meals are provided in advance for use on such occasions.

**To Apply:** Anyone may make a referral by calling the OFA Central Intake number, (845) 334-5125 and giving essential information such as address, telephone number, medical contact and reason for requesting meals.

A home visit by the Office for the Aging or the Department of Social Services caseworker is required before the start of delivered meals.

**Cost:** A donation of \$2.25 is requested.

**See also:** *Home Delivered Meals in Section B of this guide*

**Nutrition Counseling:** Nutrition counseling and assistance with meeting the needs of a special diet is available at the dining sites or in your home by a Registered Dietician. For information, call the Office for the Aging at (845) 340-3456.

**Service category: Senior Citizen ID Cards**

For those who do not drive, and require photo identification cards that may be used for proof of identify (such as when cashing checks), or proof of age (to receive discounts of goods or services where offered), the Ulster County Office for the Aging issues photo identification cards.

This card may not be acceptable proof of identity for air travel, so please be sure to inquire with your airline. If you do need a 'non-driver's license' identity card, you will need to obtain one from the Ulster County Clerk's Motor Vehicles Division.

They are issued at the Office, located at 1003 Development Court, Kingston. You must come into the office in person with proof of your date of birth and have your picture taken for the card. Cards are not necessarily issued the same day. Please contact the Office at (845) 340-3456.

**Service category: Transportation Services**

Once week subsidized transportation is available to Ulster County Seniors aged 60 and over. Medical transportation is also available by appointment Monday through Friday.

For more information, and to schedule appointments, please call (845) 340-3333.

## Section B: Services and Programs Available Within Ulster County

Service category: Medical Insurance and Medicare Counseling

### **Program Name: Medicare**

**Telephone number:** 1- 800 MEDICARE (633-4227)

Medicare is a Health Insurance Program for;

- People 65 years of age and older
- Some people with disabilities under the age of 65
- People with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant.

Medicare has traditionally had two parts, and very recently has added an expanded program which covers prescription drugs:

- Part A (Hospital Insurance) Most people do not have to pay for Part A
- Part B (Medical Insurance) Most people pay for Part B
- Part D (Prescription Drug Coverage) Most people pay for Part D

#### Part A: (Hospital Insurance)

**Helps pay for:** care in hospitals as an in-patient, critical access hospitals (small facilities that give limited outpatient and inpatient services to people in rural areas), skilled nursing facilities, hospice care, and some home health care.

**Cost:** Most people get Part A coverage automatically when they turn age 65. They do not have to pay a monthly premium for Part A because they or a spouse paid Medicare taxes while they were working.

If you (or your spouse) did not pay Medicare taxes while you worked and you are age 65 or older, you still may be able to buy Part A coverage. If you are not sure you have Part A, look on your red, white and blue Medicare card. It will show “Hospital Part A” on the lower left corner of the card. You can also call the Social Security Administration toll free at 1-800-772-1213, or call or visit your local Social Security office for more information about buying Part A. If you get benefits from the Railroad Retirement Board, call your local RRB or 1-800-808-0772.

#### Part B (Medical Insurance)

**Helps pay for:** Doctors’ services, outpatient hospital care, and some other medical services that Part A does not cover, such as the service of physical and occupational therapists, and some home health care. Part B helps pay for those covered services and supplies when they are medically necessary.

**Cost:** You pay the Medicare Part B premium. In 2006, the amount is \$88.50. In 2007, the amount may change. In some cases, this amount may be higher if you did not choose Part B when you first became eligible at age 65. The cost of Part B may go up 10% for each 12-month period that you were eligible for Part B and did not sign up for it, except in special cases. You will have to pay this extra 10% for the rest of your life.

Enrolling in Part B is your choice. You can sign up for Part B any time beginning 3 months before you turn 65. Please call the Social Security Administration at 1-800-772-1213 or visit your local Social Security office to sign up. If you choose to have Part B, the premium is usually taken out of your monthly Social Security, Railroad Retirement or Civil Service Retirement payment. If you do not get any of the above payments, Medicare sends you a bill for your Part B premium every 3 months. You should get your Medicare premium bill by the 10<sup>th</sup> of the month. If you do not get your bill by the 10<sup>th</sup>, call the Social Security Administration at 1-800-772-1213 or your local Social Security office. If you get benefits from the Railroad Retirement Board, call your local RRB or 1-800-808-0772.

**Eligibility:** Generally, you are eligible for Medicare if you or your spouse worked for at least 10 years in Medicare-covered employment and you are 65 years old and a citizen or permanent resident of the United States. You might also qualify for coverage if you are a younger person with a disability or with End-Stage Renal disease (permanent kidney failure requiring dialysis or transplant).

Part D (Prescription Drug Coverage): There have been sweeping changes to the Medicare program, which now provides coverage for prescription drugs. Within Ulster County, senior citizens may choose from many different plans, all of which provide different coverage, and each of which has its own monthly premium.

Selecting the right plan requires a great deal of thoughtful consideration of the various available options.

The plans are not income-based; however, some seniors whose income is very low, may be eligible for low-cost insurance.

There are several ways to obtain information about the plans and program.

- **Ulster County Office for the Aging:** The agency offers individualized information and guidance through HIICAP (the Health Insurance Information, Counseling and Assistance Program) about the plans available in Ulster County. Local counselors have received structured training which covers all aspects of Medicare, Medicaid, Social Security/Medicare and Medigap Insurance. Their assistance is available at no charge to any Ulster County Senior Citizen. It requires an appointment which can take an hour or more to complete. Because of the complexity of the service, and the availability of counselors, walk-in's are not encouraged and may have to come back at another time for an appointment.



Those wishing to make an appointment with the Ulster County Office for the Aging may do so by calling (845-340-3456).

Prior to your appointment, you will need to gather the following information:

1. Any papers received in the past year from Social Security
2. Your Medicare Card
3. Your EPIC card, if you have one
4. Your Medicaid card, if you have one
5. Your private insurance card, if you have one
6. A list of every prescription medication you take, including exact prescription information regarding name of medication, dosage and frequency of use.

It is extremely important for you to provide this information because the Office for the Aging does not have access to any personal information about you through any source such as Social Security or Medicare.

Your information is totally confidential.

An Ulster County Office for the Aging counselor will use the information you provide, along with the Social Security Medicare website to find the several best possible choices based on the individual's needs. The information will include the monthly premium, restrictions, what medications are covered, and what local pharmacies accept the plans, as well as an estimated yearly cost, based on the number of prescription medications used.

- **CMS, the Center for Medicare and Medicaid Services**, has published a guidebook about the programs, maintains a website, an automated telephone line, and has local representatives who can assist you. CMS is the official source of information about the plans available.
  1. *Medicare and You* is updated and reprinted each year. It is mailed to everyone enrolled in Medicare at the time. If, however, you did not receive a copy or have misplaced your copy, you can obtain a replacement. If the guide is revised during the year, the revised and/or updated information is available on the Medicare website, by calling 1-800-Medicare and through the Ulster County Office for the Aging *Health Insurance Information, Counseling and Assistance Program (HIICAP)*.
  2. The official CMS/ Medicare website at [www.medicare.gov](http://www.medicare.gov) has a comprehensive overview of Medicare A, B and D (Part D is the prescription drug plan coverage program).

3. Call Medicare at 1 (800) 633-4227. This is a programmed, voice-activated system, which is available 24 hours a day. If you wish to speak with a live representative, the waiting time has been greatly reduced.
4. You can arrange to visit your local Office for Aging HIICAP office located at 1003 Development Court in Kingston by calling (845) 340-3456 for an appointment.

- **Insurance Plans which provide coverage in New York State:** all of the agencies have computer websites, send out mailings, provide information through pharmacies and advertise in newspapers and magazines, particularly those of interest to senior citizens.
- **Pharmacies** can provide you with both written information and guidance from a pharmacist about the prescription plans which they cover. Not all pharmacies cover all plans.
- **AARP (American Association of Retired Persons):** This Senior Citizen organization has produced brochures and advertisements with information about the Medicare Part D plan, and devotes a significant amount of its internet resources to providing more detailed information. AARP has a prescription drug plan of its own.

**Program Name: EPIC (Elderly Pharmaceutical Insurance Coverage Program)**

Telephone number: **1-800-332-3742**

For many years, New York State has maintained a program for residents aged 65 or older which assists seniors in paying for prescription drugs. It is an income-based program. In 2006, single people with annual incomes under \$35,000, or married persons with combined incomes of \$50,000 are eligible to join.

The plan covers almost all prescription drugs, insulin and insulin syringes.

Most New York State pharmacies accept EPIC.

There are two EPIC plans:

- The annual **Fee Plan** for single seniors with annual incomes of \$20,000 or less; married couples with joint incomes no higher than \$26,000. The annual fee schedule is enclosed in a chart which accompanies the application form. In addition to the annual fee, enrollees pay a co-pay for each prescription which ranges from \$3 to \$20, depending on the total cost of the prescription.
- The **Deductible Plan** for single seniors with annual incomes between \$20,000 and \$35,000; married couples with joint incomes between \$26,000 and \$50,000. This plan has no annual fee. Enrollees pay full price for their prescriptions until they meet their annual deductible; once that is met, they pay a co-payment that ranges from \$3 to \$20. The annual

deductible is based on income. Enclosed with the Plan's enrollment application is a chart detailing the Deductible Schedule.

These application forms and additional information about the EPIC plan are available by calling 1-800-332-3742, or from the Ulster County Office for the Aging.

Beginning in January 2006, the Medicare prescription plan coverage took effect. Dual enrollment in both EPIC and a Medicare Part D plan can provide additional assistance with paying for the cost of prescription medications.

**Program name: Extra Help**

Telephone number: 1-800-772-1213

If your income is below a certain level (\$12,920 for single persons; \$17,321 for married couples), and your resources are limited, you may qualify for the Extra Help program.

With this program, you will not pay a premium or deductible for your Medicare drug coverage, and will only pay a co-payment of \$2 for generic drugs and \$5 for brand-name drugs.

Social Security mailed applications for Help with Medicare Prescription Drug Plan Costs to persons who may be eligible. If you did not receive this application, or have misplaced it, you can get another copy by calling Social Security at 1-800-772-1213, or from the Ulster County Office for the Aging. For assistance in completing the Low Income Assistance (as this help is called) contact the Social Security Office. Social Security representatives can input your information into the computer immediately and the waiting time to receive your approval information is usually shorter.

**Program Name: Medicaid**

Telephone number: (845) 334-5045

What is Medicaid? Medicaid is a program for New Yorkers who can't afford to pay for medical care.

Who qualifies for Medicaid? You may be covered by Medicaid if:

- You have high medical bills
- You receive Supplemental Security Income (SSI)
- You meet certain income, resource, age, or disability requirements.

Income and resource requirements are subject to yearly adjustments. You may also own a home, a car and personal property, and still be eligible.

In order to determine if you qualify, please call the Ulster County Department of Social Services Medicaid telephone number at (845) 334-5045 to set up an appointment. If you are home-bound, call Ulster County Department of Social Service to find out how you can apply without visiting the office. Senior citizens may also call the Ulster County Office for the Aging at (845) 340-3456 to receive help with application and eligibility.

What does Medicaid cover: In general, the following services are paid for by Medicaid, but some may not be covered for you because of your age, financial circumstances, family situation, transfer of resource requirements, or living arrangements. Some services have small co-payments. These services may be provided using your Medicaid card or through your managed care plan if you are enrolled in managed care. You will not have a co-pay if you are in a managed care plan.

- smoking cessation agents
- treatment and preventive health and dental care (doctors and dentists)
- hospital inpatient and outpatient services
- laboratory and X-ray services
- care in a nursing home
- care through home health agencies and personal care
- treatment in psychiatric hospitals (for persons under 21 or those 65 and older), mental health facilities, and facilities for the mentally retarded or the developmentally disabled
- medicine, supplies, medical equipment and appliances (wheelchairs, etc.)  
Under new federal legislation, effective January 1, 2006, Medicare, not Medicaid, will be the primary payer of prescription drugs for dual eligible recipients (persons who qualify for both Medicare and Medicaid).
- clinic services
- transportation to medical appointments, including public transportation and car mileage
- emergency ambulance transportation to a hospital
- some insurance and Medicare premiums
- other health services

If you are eligible for Medicaid, you will receive a Benefit Identification Card which must be used when you need medical services. There may be limitations on certain services.

For you to use your Benefit Identification Card for certain medical supplies, equipment or services (for example, wheelchair, orthopedic shoes, transportation) you or the person or facility that will provide the service must receive approval before the service can be provided (prior approval).

Types of Medicaid programs available: Ulster County provides two comprehensive Medicaid programs:

- Fee-for-service Medicaid, in which some services require a small co-payment; and
- Managed Care Medicaid. Enrollment in a Medicaid managed care program through a Health Maintenance Organization (HMO) is an Ulster County option.

When you join a managed care program, you will choose a personal doctor who will be responsible for making sure all your health care needs are met. The doctor will send you to someone else if you need more help than he or she can provide.

Managed care covers most of the benefits recipients will use, including all preventive and primary care, inpatient care and eye care. People in managed care plans use their Medicaid benefit card to get these services that the plan does not cover.

Information about keeping assets if you are in a nursing home or intermediate care facility: Medicaid allows a recipient to keep a small amount of income for personal needs. You can also keep some of your income for your family if they are dependent on you. A spouse who remains in the community may also keep resources and income above the allowable income levels. You may call the Ulster County Medicaid Division at (845) 334-5170 for additional information or clarification.)

Will there be a legal claim (lien) placed on my estate (assets) when I die? If you receive medical services paid for by Medicaid on or after your 55<sup>th</sup> birthday, or when permanently residing in a medical institution, Medicaid may recover the amount of the cost of these services from the assets in your estate upon your death.

**Service category: Vision and Eyeglasses**

Generally, Medicare does not cover routine eye care and most eyeglasses or contact lenses. You are required to pay 100% of the cost of routine eye care or eyeglasses. However, the cost of one pair of eyeglasses with standard frames after cataract surgery that includes implanting an intraocular lens is covered.

However, following cataract surgery with an intraocular lens, Medicare helps pay for cataract glasses, contact lenses, or intraocular lenses provided by an ophthalmologist. Services provided by an optometrist may be covered, if the optometrist is licensed to provide this service in New York state.

- Only standard frames are covered
- Lenses are covered even if you had the surgery before you had Medicare
- Payment may be made for lenses for both eyes, even though cataract surgery involved only one eye.

Cost to you: You pay 20% of Medicare-approved amounts for one pair of eyeglasses or contact lenses after each cataract surgery with an intraocular lens. You pay any additional cost for upgraded frames.

**Important notes:**

- You must pay an annual \$124 (in 2006) deductible for Part B services and supplies before Medicare begins to pay its share.
- Actual amounts you must pay may be higher if a doctor, health care provider, or supplier does not accept assignment.
- If you choose to purchase “upgraded frames,” your supplier should ask you to sign an Advance Beneficiary Notice (ABN) informing you that you will be required to pay the difference in the cost for the “upgraded frames” and the Medicare-approved amount for “standard frames.”
- If you choose to purchase “upgraded frames,” your supplier is required to submit claims to Medicare, indicating the purchase of the “upgraded frames” as two separate line items on the claim. The supplier will use code V2020 for the cost of the “standard frames” (the Medicare-approved amount) and code V2025 for the difference between the charges for the “deluxe frames” and the “standard frames” (the amount you are required to pay). These codes will appear on the Medicare Summary Notice (MSN) you receive. Code V2025 will appear on your MSN as a non-covered charge.

There are programs and services available within Ulster County which can help you with the cost of eye examinations, surgery, eyeglasses, adaptive equipment and learning to adjust to loss of vision.

**Program Name: Lions Clubs Eye Institute and Other Vision-Related Programs**

**Address:** Ed Blodgett, Chairman  
PO Box 57  
Hyde Park NY 12538

**Telephone number:** (845) 229-5561

**Service(s) offered:** Lions' Clubs have a special interest in assisting the blind. There are several Lions' Clubs within Ulster County, and each serves the community within its particular territory. To find out which Club can assist you with obtaining eyeglasses or other adaptive devices, such as 'talking watches,' contact Chairman Blodgett, who can direct you to the appropriate club. Lions Clubs also support the Eye Institute in Albany, an internationally-recognized hospital which treats those with vision problems.

**Hours of operation:** Please call and leave a message.

**Cost:** Lions' Clubs may be able to provide full or partial funding for the service you require.

**How accessed:** No appointment or referrals are required.

**See also:** *New York Lighthouse Vision Rehabilitation Services*

**Program Name: New York Lighthouse Vision Rehabilitation Services**

**Address:** 110 Main St.  
Poughkeepsie NY 12601

**Telephone number:** (845) 473-2660

**Service(s) offered:** New York Lighthouse Vision Rehabilitation Services, a division of Lighthouse International, is the largest provider of comprehensive vision rehabilitation services in New York State. Through a broad range of counseling, training and employment services, people of all ages who are blind or partially sighted gain the skills and strategies to lead independent and productive lives.

Vision and rehabilitation professions includes orientation and mobility specialists, rehabilitation teachers trained in meeting the specific needs of people who are blind or partially sighted, social workers and low vision specialists.

A Lighthouse counselor assesses the individual's needs and identify the programs which are best suited to those needs.

This includes a thorough eye examination for those with low vision services, and recommendations for the right adaptive equipment to maximize the vision which remains.

Trainers will assist the individual to learn or relearn how to cope with everyday tasks such as personal grooming, cooking and preparing meals, identifying money and keeping financial records, managing medications and traveling safely.

They will also advise about methods for making the home safe, as well as techniques for climbing stairs, avoiding falls and injuries, crossing streets and riding public transportation.

Through the Lighthouse program, the blind or partially sighted person can learn to read Braille.

**How accessed:** No referral is required.

**Cost:** Initial assessment is free. Services are available on a fee-for-service basis. A variety of payment options are available: you may pay privately – there is a sliding scale, based on your ability to pay. Staff will also assist you to identify funding sources, including the New York State Commission for the Blind and Visually Handicapped, Medicaid and Medicare.

**See also:** *Lions Clubs Eye Institute and Other Vision-Related Programs*



**Service category: Speech and Hearing**

Medicare does not cover routine hearing examinations or hearing aids. You are required to pay 100% of the cost of routine hearing exams or hearing aids.

In some cases, diagnostic hearing exams are covered by Part B. You will pay 20% of Medicare-approved amount for diagnostic hearing exams. In 2006, you must pay an annual \$124 deductible for Part B services and supplies before Medicare begins to pay its share. It is important for you to understand that the actual amount you must pay can be higher than 20% if a doctor, health care provider or supplier does not accept Medicare assignment.

There are two programs within Ulster County that may be able to help you with the cost of hearing examinations and/or hearing aids, as well as adaptive equipment (for example, an alarm clock that operates by flashing lights, rather than sound to awaken you).

**Program Name: Lions' Clubs Hearing Council**

**Address:** William Brooks, Chairman  
PO Box 441  
Rosendale NY 12472

**Telephone number:** (845) 658-9649

**Service(s) offered:** Lions' Clubs have a special interest in assisting those with hearing problems. There are several Lions' Clubs within Ulster County, and each serves the community within its particular territory. To find out which Club can assist you with hearing tests, adaptive equipment and hearing aids, contact Chairman Brooks, who can direct you to the appropriate club.

**Hours of operation:** Please call and leave a message.

**Cost:** Lions' Clubs may be able to provide full or partial funding for the service you require.

**How accessed:** No appointment or referrals are required.

**See also:** *Speech and Hearing Center at SUNY New Paltz*

**Program Name: Speech and Hearing Center at SUNY New Paltz**

**Address:** State University at New Paltz  
New Paltz NY 12561

**Telephone number:** (845) 257-3600

**Service(s) offered:** The State University at New Paltz offers a program which prepares students for a career in speech pathology and audiology. As one component of the course, students, under the supervision of licensed and certified doctors of audiology, provide hearing evaluations at significantly reduced fees. The audiologists (certified and licensed doctors) also provide assistive hearing devices at costs which are, on average ½ the cost of the general market price.

**Hours of operation:** The lab is open 12 hours a week, and it is necessary to call for an appointment. If the lab is not open, please leave a message, and be sure to provide your telephone number.

**Cost:** Cost depends on the service provided. There is no income level test.

**How accessed:** No referrals are required.

**See also:** *Lions' Clubs*

**Service category: Medical Equipment Loan Closet**

**Program Name:** Resource Center for Accessible Living Loan Closet

**Address:** 592 Ulster Ave.  
Kingston NY 12401

**Telephone number:** (845) 331-0541

**Service(s) offered:** The Resource Center for Accessible has a variety of medical equipment to take out on loan for a term of up to 3 months, but extensions are possible. Loan equipment includes:

- canes/crutches
- walkers
- commodes with buckets/shower chairs
- bath transfer chairs
- wheelchairs, including electric wheelchairs
- Hoyer lift (if available)
- hospital bed (if available)
- bed rails/guards
- other small medical items are sometimes donated and available

Some of these items are in short supply, and may not always be available.

**Hours of operation:** Open weekdays from 8:30 a.m. – 4:30 p.m.

**Cost:** \$5 for small equipment, and \$25 for larger equipment for a three month period. Loan can be extended for an additional three month period at the same rate. Fee can be waived if there is financial need.

**How accessed:** Call the office or stop in.

**Service category: Senior Citizen Housing**

Within Ulster County, there are several rental housing units for Senior Citizens. Some are exclusively for Seniors, while others also have a number of apartments for handicapped persons of any age. It is important to know that Senior Citizen Housing is not necessarily handicapped-accessible, so if you have special needs, please inquire.

This guide lists only sites which have some sort of government subsidy, under the general term of “affordable housing.” Because the complexes were given approval under various programs, the subsidies and the terminology vary from one to another, so you will need to check the eligibility guidelines for each.

They include no supportive services or staffing to address the special needs of aging residents. This housing is not licensed by a government agency, but subsidized housing may be supervised by a government housing agency.

Generally speaking, these apartments have waiting lists, and it is a good idea to apply ahead of time if you are thinking of moving into an apartment. They are arranged alphabetically by the name of the apartments, not by geographic location.

**Program Name: The Birchez**

- Address:** 700 The Birches (directly off Rt. 9W)  
Saugerties NY 12477
- Telephone number:** (845) 246-7568
- Number of Units:** 60 apartments, 1 and 2 bedroom; 2 of the one-bedroom and 1 of the two-bedroom apartments are handicapped-accessible. The Birchez are totally smoke-free, both inside the buildings and on the grounds
- Service(s) offered:** Community room for programs and meetings
- Cost:** The complex provides rentals for persons with low and moderate income aged 55 and over
- How accessed:** Call for application, or pick up an application at the Birchez rental office.
- Pets allowed:** Pets are not allowed unless the owner has a doctor’s statement that the pet is a companion animal

**Program Name: Brigham Apartments**

**Address:** 101 – 109 O’Neil St.  
Kingston NY 12401

**Telephone number:** (845) 338-4856

**Number of Units:** 40 for Senior Citizens and handicapped persons of all ages. 6 units are handicapped accessible.

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application.

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name: Chambers Senior Housing**

**Address:** 401 Chambers Drive  
Kingston NY 12401

**Telephone number:** (845) 331-7571

**Number of Units:** 72, all handicapped adaptable; 4 are wheelchair-accessible

**Service(s) offered:** Community room for programs, meetings

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Small pets, but not cats or dogs unless they are assistance animals. Check with leasing office if you have questions.

**Program Name: Colonial Gardens**

**Address:** 202 Flatbush Ave.  
Kingston NY 12401

**Telephone number:** (845) 338-4856

**Number of Units:** 98 total units; 10 one bedroom units are set aside for Senior Citizens.

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application.

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name: Colonial Gardens Addition**

**Address:** 212 Flatbush Ave.  
Kingston NY 12401

**Telephone number:** (845) 338-4856

**Number of Units:** 32 total. All are specifically for Senior Citizens and handicapped persons of all ages

**Service(s) offered:** Community room for activities, meetings

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name: Ellenville Senior Housing**

**Address:** 199 Canal St.  
Ellenville NY 12428

**Telephone number:** (845) 647-8686

**Number of Units:** 30 total. Specifically for Senior Citizens and handicapped persons over the age of 40

**Service(s) offered:** Community room for meetings, programs

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** No pets allowed

**Program Name: Elsie's Meadow**

**Address:** 189 Third St.  
Wallkill NY 12489

**Telephone number:** (845) 895- 3262

**Number of Units:** 24 total. All are specifically for Senior Citizens aged 55 and over. Two are fully handicapped-accessible units.

**Service(s) offered:** Community room for meetings, activities

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** 1 dog under 25 pounds, or one cat, per unit.

**Program Name: Glusker Gardens**

**Address:** 93 Center St.  
Ellenville NY 12428

**Telephone number:** (845) 210-1481

**Number of Units:** 32 total. All are specifically for Senior Citizens aged 62 and over or handicapped persons of any age. Two apartments are handicapped accessible.

**Service(s) offered:** Community room for meeting and activities

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Yes; must weigh under 20 pounds, be spayed or neutered, and have all shots. 1 pet per household.

**Program Name: Governor Clinton Apartments**

**Address:** 1 Albany Ave.  
Kingston NY 12401

**Telephone number:** (845) 338-2700

**Number of Units:** 92 total. All are specifically designated for Senior Citizens.

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Small pets under 40 pounds.

**Program Name: Huguenot Park Apartments**

**Address:** 45 North Chestnut St.  
New Paltz NY 12561

**Telephone number:** (845) 255-5305

**Number of Units:** 24; all specifically designated for Senior Citizens

**Service(s) offered:** Community room for meetings and programs

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name: Jenny's Garden**

**Address:** Gerentine Way  
Marlboro, NY 12542

**Telephone number:** (845) 236-2604

**Number of Units:** 66 total. All specifically designated for Senior Citizens and disabled persons over the age of 40

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application



**Pets allowed:** 1 pet per apartment; dogs 25 pound or less; renter must sign pet lease agreement, which includes designated individual who will be responsible for pet in case of emergency

**Program Name: The Mill**

**Address:** 55 East Bridge St.  
Saugerties NY 12477

**Telephone number:** (845) 247-8763

**Number of Units:** 89 total. All are specifically for Senior Citizens aged 55 and over. Approximately 8 are handicapped accessible 12

**Service(s) offered:** Community room for meetings and programs

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** One pet per household: dog under 25 pounds, cat or bird

**Program Name: Park Heights**

**Address:** 1033 Rt. 32  
Rosendale NY 12472

**Telephone number:** (845) 331-2140

**Number of Units:** 40 total. All are designated for Senior Citizens and disabled persons over the age of 40

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** 1 pet per apartment; dogs 25 pound or less; renter must sign pet lease agreement, which includes designated individual who will be responsible for pet in case of emergency

**Program Name: Rondout Gardens**

**Address:** 132 Rondout Drive  
Kingston NY 12401

**Telephone number:** (845) 338-4856

**Number of Units:** 131 total. Of this number, some one bedroom apartments are specifically set aside for Senior Citizens

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name: Saugerties Senior Housing**

**Address:** 155 Main St.  
Saugerties NY 12477

**Telephone number:** (845) 246-1613

**Number of Units:** 62 units, all specifically designated for Senior Citizens; 6 are fully-handicapped accessible

**Service(s) offered:** Community room for activities and meetings

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** 1 pet per unit, weighing under 35 pounds

**Program Name: Seven Greens**

**Address:** 120 Lawrenceville St.  
Kingston NY 12401

**Telephone number:** (845) 331-2410

**Number of Units:** 125

**Service(s) offered:** Community room for meetings and programs, with a beauty salon which is open on Wednesdays.

**Cost:** Affordable housing

**How accessed:** Call for application  
**Pets allowed:** 1 dog up to 75 pounds; 2 indoor cats

**Program Name: Shandaken Village Apartments**

**Address:** Ave Maria Drive  
Phoenicia NY 12464

**Telephone number:** (845) 688-2024

**Number of Units:** 24 total. All are designated for Senior Citizens aged 62 and over, and disabled persons of all ages

**Service(s) offered:** Community room and smaller activity room

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** 1 small pet, under 30 pounds, per unit

**Program Name: Stuyvesant Charter Apartments**

**Address:** 16 Sheehan Court  
Kingston NY 12401

**Telephone number:** (845) 338-4856

**Number of Units:** 120 total. Of these, 32 one bedroom apartments are specifically set aside for Senior Citizens

**Service(s) offered:** Community room for meetings and activities

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name: Tongore Pines Senior Housing**

**Address:** 21-25 Fox Lane  
Olivebridge, NY 12461

**Telephone number:** (845) 688-5777

**Number of Units:** 19 total. Four are handicapped accessible, but are not left vacant

**Service(s) offered:** 2 community rooms for programs and meetings

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** 1 pet per household

**Program Name:** **Wiltwyck Gardens**

**Address:** 195 Albany Ave.  
Kingston NY 12401

**Telephone number:** (845) 331-1955

**Number of Units:** 60 total. All are designated for Senior Citizens and disabled of any age

**Service(s) offered:** Community room for activities, meetings.

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Dogs under 20 pounds, must be spayed/neutered; indoor cats

**Program Name:** **Woodstock Meadows**

**Address:** 100 Woodstock Meadows Drive  
Woodstock NY 12498

**Telephone number:** (845) 679-0370

**Number of Units:** 24 total

**Service(s) offered:** Community room for meetings, programs

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Small indoor cats or dogs; one per dwelling

**Program Name: Yosman Tower Apartments**

**Address:** 295 Broadway  
Kingston NY 12401

**Telephone number:** (845) 338-2700

**Number of Units:** 104 total. All are designated for Senior Citizens, and disabled persons of all ages. 7 apartments are handicapped equipped and accessible

**Service(s) offered:** Community room for meetings and activities

**Cost:** Affordable housing

**How accessed:** Call for application

**Pets allowed:** Small pets under 40 pounds

**See also:** *Ulster County Health Related Facility, Nursing Homes, Senior Residences*

**Service category: Senior Dining Sites**

The Ulster County Office for the Aging operates senior dining sites which provide nutritious meals at nominal cost at several locations throughout the county.

Seniors may lunch at any of these sites. Because food is prepared by a caterer off-site and brought to the locations, advance reservations are required to ensure that there will be the correct number of meals brought to each facility.

Office for the Aging requests that you sign up or call for reservations between the hours of 10 a.m. and 2 p.m. on the business day prior to the day you plan to attend. The telephone numbers are listed within each site description.

These sites do not operate on holidays and may be closed during inclement weather; please check with the sites regarding their policies.

**Program Name: Ulster County Office for the Aging Meal Site: Ellenville**

**Address:** Trudy Resnick Farber Center  
50 Center St.  
Ellenville NY

**Telephone number:** 845-647-1605

**Service(s) offered:** Nutritious hot meals and social contact with other seniors

**Hours of Operation:** Monday – Friday, 11 – noon

**Restrictions:** Open to Ulster County residents aged 60 years and over.

**Cost:** A suggested donation of \$2.25 is requested

**How accessed:** Call for reservations between 10 a.m. and 2 p.m. the day before, because meals are not prepared on site.

**Program Name: Ulster County Office for the Aging Meal Site: Kingston**

**Address:** Kingston Mid-town Neighborhood Center  
467 Broadway  
Kingston NY 12401

**Telephone number:** 845-339-4934

**Service(s) offered:** Nutritious hot meals and social contact with other seniors

**Hours of Operation:** Monday – Friday, 11 – noon

**Restrictions:** Open to Ulster County residents aged 60 years and over  
**Cost:** A suggested donation of \$2.25 is requested  
**How accessed:** Call for reservations between 10 a.m. and 2 p.m. the day before, because meals are not prepared on site.

**Program Name: Ulster County Office for the Aging Meal Site: Phoenicia**

**Address:** Phoenicia United Methodist Church Hall  
Church St.  
Phoenicia, NY 12464

**Telephone number:** 845- 688- 5322

**Service(s) offered:** Nutritious hot meals and social contact with other seniors

**Hours of Operation:** Monday – Friday, 11 – noon

**Restrictions:** Open to Ulster County residents aged 60 years and over

**Cost:** A suggested donation of \$2.25 is requested

**How accessed:** Call for reservations between 10 a.m. and 2 p.m. the day before, because meals are not prepared on site.

**Program Name: Ulster County Office for the Aging Meal Site: Rosendale**

**Address:** Rosendale Recreation Center  
Route 32  
Rosendale NY

**Telephone number:** 845-658-8110

**Service(s) offered:** Nutritious hot meals and social contact with other seniors

**Hours of Operation:** Monday – Friday, 11 – noon

**Restrictions:** Open to Ulster County residents aged 60 years and over.

**Cost:** A suggested donation of \$2.25 is requested

**How accessed:** Call for reservations between 10 a.m. and 2 p.m. the day before, because meals are not prepared on site.

**Program Name: Ulster County Office for the Aging Meal Site: Saugerties**

**Address:** Saugerties Senior Center  
Robinson St.  
Saugerties, NY 12477

**Telephone number:** 845-246-9987

**Service(s) offered:** Nutritious hot meals and social contact with other seniors

**Hours of Operation:** Monday – Friday, 11 – noon

**Restrictions:** Open to Ulster County residents aged 60 years and over.

**Cost:** A suggested donation of \$2.25 is requested

**How accessed:** Call for reservations between 10 a.m. and 2 p.m. the day before, because meals are not prepared on site.

**See also:** *Home-Delivered Meals, Food Pantries, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*



**Service category: Free Congregate Meal Sites**

There are several free congregate meal sites located throughout Ulster County. They are open to all who have the need, regardless of age, and provide nutritious meals. Reservations are not required.

Please check the listings carefully to determine when a particular site is open. Many of these sites do not operate on holidays or during heavy snowstorms; it is important to check with the sites regarding their policies.

**Program Name: Shiloh Baptist Church Soup Kitchen: Ellenville**

**Address:** Shiloh Baptist Church  
Berme Road  
Ellenville NY

**Telephone number:** 845-647-8662

**Service(s) offered:** Lunch program

**Hours of Operation:** Wednesday, 12 noon – 2 p.m.

**Restrictions:** None

**Program Name: Caring Hands: Kingston**

**Address:** Clinton Ave. Methodist Church  
122 Clinton Ave.  
Kingston NY 12401

**Telephone number:** 845- 331-7188

**Service(s) offered:** Hot lunch for all in need

**Hours of Operation:** Monday – Friday, 11:45 – 12:30

**Restrictions:** None

**Program Name: St. Simon's Sitdown Weekend Lunch Program: Kingston**

**Address:** Holy Cross Episcopal Church  
30 Pine Grove St.  
Kingston, NY 12401

**Telephone number:** 845-331-6796

**Service(s) offered:** Hot lunch for all in need

**Hours of Operation:** Saturday, 11:30 – 12:30; Sunday, 12:30 – 1:30

**Restrictions:** None

**Program Name:** **God-Given Bread Lunch Program: Saugerties**

**Address:** Atonement Lutheran Church  
100 Market St.  
Saugerties, NY 12477

**Telephone number:** 845-246-8322

**Service(s) offered:** Lunch program

**Hours of Operation:** Tuesday and Thursday, noon

**Restrictions:** Saugerties area

**Program Name:** **Daily Bread Soup Kitchen: Woodstock**

**Address:** Christ Lutheran Church  
26 Mill Hill Road  
Woodstock NY 12498

**Telephone number:** 845-679-2336

**Service(s) offered:** Soup and sandwich dinner

**Hours of Operation:** Monday, Wednesday and Friday, 4 – 6 p.m.

**Restrictions:** Located on second floor of church; not wheelchair accessible

**See also:** *Office for the Aging Senior Dining Sites, Home-Delivered Meals, Food Pantries, Special Needs Food Pantries, Soap Closets, Food Stamps*

**Service category: Home-Delivered Meals**

Ulster County Office for the Aging provides home-delivered meals throughout the county to homebound senior citizens aged 60 and over who meet the program guidelines.

Within the town of Woodstock, a program called Meals on Wheels provides home-delivered meals at a moderate cost to residents of all ages who are unable to cook for themselves.

Details of each program are listed below. Please call the telephone numbers provided for further information and applications.

**Program Name: Ulster County Office for the Aging Home Delivered Meals**

**Address:** Ulster County Office for the Aging  
1003 Development Court  
Kingston NY 12401

**Telephone number:** (845) 334-5125

**Service(s) offered:** Hot, nutritious home delivered meals

**Hours of Operation:** Meals are delivered between the hours of 10:30 and 1 p.m., Monday through Friday. No deliveries on holidays or during severe snow storms. Office for the Aging provides participants with shelf-stable meals in advance for use on snow days.

**Cost:** A donation of \$2.25 is requested.

**Restrictions:** You must be 60 years of age or over, homebound, and a resident of Ulster County unable to prepare your own meals or have anyone in the home to prepare meals

**How accessed:** Anyone may make a referral or request by calling Office for the Aging at (845) 334-5125, and giving essential information such as address, telephone number, medical contact and reason for requesting meals. A home visit by an Office for the Aging or the Department of Social Services caseworker is required before the start of delivery of meals.

**Program Name: Meals on Wheels: Woodstock**

**Address:** Kitchen located in the Woodstock Reformed Church  
Tinker St.  
Woodstock NY 12498

**Telephone number:** (845) 679-4656

**Service(s) offered:** Hot, nutritious home delivered meals

**Hours of Operation:** Meals are delivered between the hours of 11 a.m. and noon, Monday through Friday. Upon request, meals for Saturday and Sunday can also be delivered on Friday, which will need to be reheated.

**Cost:** \$3.50; fee can be waived in extenuating circumstances.

**Restrictions:** You must live within the geographic area served by the program. In bad weather, delivery may not be possible.

**How accessed:** Call for information.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Emergency Food Pantries, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries, Kingston Area**

**Program Name: Catholic Charities Homeless and Hungry Office**

**Address:** St. Joseph's Mission Church, Conifer Lane  
Hurley NY

**Telephone number:** (845) 338-7121

**Service(s) offered:** Emergency food supply for those in need

**Hours of Operation:** Monday, Tuesday, Wednesday, 11 a.m. – 2 p.m.

**Restrictions:** Serves people in need from anywhere in the county. Call if the weather is inclement.

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: People's Place**

**Address:** 620 Broadway  
Kingston NY 12401

**Telephone number:** (845) 338-4030

**Service(s) offered:** Emergency food pantry

**Hours of Operation:** Monday – Friday, 10 a.m. – 1 p.m.

**Restrictions:** Serves the greater Kingston area. Generally limited to receiving food once each month

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Salvation Army**

**Address:** 35 Cedar St.  
Kingston NY 12401

**Telephone number:** (845) 331-1803

**Service(s) offered:** Emergency food supply

**Hours of Operation:** Monday – Friday, 9 a.m. – 11:30 a.m.

**Restrictions:** Serves the immediate Kingston area. Limited to once every 90 days

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Pointe of Praise Family Life Center**

**Address:** 243 Hurley Ave.  
Kingston NY 12401

**Telephone number:** (845) 339-4615

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Monday Wednesday, Friday from 9 a.m. – 3 p.m.

**Restrictions:** None

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries; Highland Area**

**Program Name: Family Outreach Food Pantry**

**Address:** 157 Vineyard Ave. (Rts. 44-55)  
Highland NY 12528

**Telephone number:** (845) 380-8799

**Service(s) offered:** Emergency food supply for those who are eligible for Medicare and/or Medicaid

**Hours of Operation:** Second and fourth Wednesdays of each month; also available on an emergency basis

**Restrictions:** None

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Highland Community Action**

**Address:** 15 Church St.  
Highland NY

**Telephone number:** (845) 691-8722

**Service(s) offered:** Emergency food supply for those who are eligible for Medicare and/or Medicaid

**Hours of Operation:** Monday and Friday, 10 a.m. – noon; Wednesdays, 1 – 3 p. m.  
Closed on holidays.

**Restrictions:** Serves the geographical area of Marlboro, Clintondale, New Paltz and Plattekill, and Esopus to the edge of Port Ewen. Limited to once every 90 days

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries; Marlboro Area**

**Program Name: St. Mary's Church**

**Address:** St. Mary's Rectory  
Grand St.  
Marlboro, NY

**Telephone number:** (845) 236-4340

**Service(s) offered:** Emergency food supply for those who are eligible for Medicare and/or Medicaid

**Hours of Operation:** Monday, 1 p.m. – 4 p.m.; Wednesday, 12 noon – 3 p.m.; Friday, 10 a.m. – 1 p.m.

**Restrictions:** Serves the Marlboro area. May access food pantry once a month.

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries; Milton Area**

**Program Name: Rural Opportunities**

**Address:** Industrial Park  
Rt. 9W  
Milton NY

**Telephone number:** (845) 795-2092

**Service(s) offered:** Emergency food supply

**Hours of Operation:** Monday – Friday, 9 a.m. – 4 p.m. Call before coming.

**Restrictions:** Limited to once every 2 – 3 months

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*



**Program Name: St. Vincent de Paul Society Food Pantry**

**Address:** St. James Roman Catholic Church  
North Road  
Milton, NY 12547

**Telephone number:** (845) 795-5430

**Service(s) offered:** Emergency food supply

**Hours of Operation:** Flexible

**Restrictions:** Limited to once a month

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: St. Joseph's Church Food Pantry**

**Address:** St. Joseph's Church  
34 South Chestnut St.  
New Paltz NY 12561

**Telephone number:** (845) 255-5635

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Monday, Tuesday, Wednesday and Friday; 11 a.m. – noon

**Restrictions:** No residency restrictions; must show identification; limited to once a month.

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Family of New Paltz Food Pantry**

**Address:** 51 North Chestnut St.  
New Paltz NY 12561

**Telephone number:** (845) 255-8801

**Service(s) offered:** Emergency food supply for those in need

**Hours of Operation:** Monday – Thursday, 10 a.m. – 5 p.m.; Friday, 10a.m. – 4 p.m.

**Restrictions:** Limited to once every 30 days

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries, Phoenicia Area**

**Program Name: United Methodist Church Food Pantry**

**Address:** Church Road  
Phoenicia NY 12464

**Telephone number:** (845) 688- 5670

**Service(s) offered:** Emergency food supply for those who are eligible for Medicare and/or Medicaid

**Hours of Operation:** Thursdays from 10 a.m. – noon

**Restrictions:** Limited to once every month; must live in town of Shandaken

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries, Rondout Valley**

**Program Name: Rondout Valley Food Pantry**

**Address:** Christ the King Episcopal Church  
Rt. 213  
Stone Ridge NY 12484

**Telephone number:** (845) 687-4013

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Must call answering machine and leave name and phone number; someone will get back to discuss needs. Pick up of food on Tuesday and Thursday mornings between 8 to 10.

**Restrictions:** Mandatory 8 week waiting period between requests. Serves the areas of Kerhonkson, Rosendale, Accord, Marbletown.

**How accessed:** Self referral; must call to make arrangements to pick up food.

**Program Name: Rochester Food Pantry**

**Address:** Accord Fire House  
22 Main St.  
Accord NY 12404

**Telephone number:** (845) 626-7501

**Service(s) offered:** Four day emergency food supply for those who are in need. Pantry has freezers and refrigerator; can supply perishable food.

**Hours of Operation:** Call to arrange appointment (626-7501); answering machine is monitored daily except Sunday.

**Restrictions:** Service is limited to those living within the town of Rochester and hamlet of Kerhonkson; and may be accessed once every month.

**How accessed:** Self referral; must call to arrange for pick up of food.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Rosendale Food Pantry**

**Address:** Rosendale Recreation Center Property  
James St, off of Route 32  
Rosendale NY 12472

**Telephone number:** (845) 658-9385

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Mondays from 9 a.m. – 1 p.m.

**Restrictions:** Once every four weeks

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries, Saugerties Area**

**Program Name: God Given Bread Food Pantry**

**Address:** 100 Market St.  
Saugerties NY 12477

**Telephone number:** (845) 246-8322

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Tuesday, Wednesday, Thursday, Friday -- 9 a.m. – 1 p.m.

**Restrictions:** Saugerties residents

**How accessed:** Self referral; ; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: St. John the Evangelist Church Food Pantry**

**Address:** St. John the Evangelist Church  
915 Rt. 212  
Saugerties NY 12477

**Telephone number:** (845) 246-9581

**Service(s) offered:** Emergency food supply for those who are on Social Security or Food Stamps.

**Hours of Operation:** Wednesday and Friday, from 10 a.m. -- noon

**Restrictions:** Serves community residents residing within the boundaries of St. John the Evangelist Church parish (Saugerties residents west of the Thruway). May obtain food once each month.

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Saugerties Food Pantry, sponsored by Saugerties Council of Churches**

**Address:** 44 Livingston St.  
Saugerties, NY 12477

**Telephone number:** (845) 246-6885

**Service(s) offered:** Emergency food supply for persons on Medicare, Medicaid or food stamps

**Hours of Operation:** Monday and Thursday, 10 a.m. – noon; Tuesday, 7 p.m. – 8 p.m.

**Restrictions:** Must live in the town of Saugerties; can obtain food once each month

**How accessed:** Self referral; no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries, Wallkill Area**

**Program Name: Loaves and Fishes Food Pantry**

**Address:** Wallkill Reformed Church  
Bridge St. and Church St.  
Wallkill NY 12589

**Telephone number:** (845) 895-2181

**Service(s) offered:** Emergency food supply for those who are in need.

**Hours of Operation:** Thursdays, from 6 p.m. – 7:30 p.m.; Fridays, from 11 a.m. – noon.

**Restrictions:** Must reside within the Wallkill School District; please bring proof of address.

**How accessed:** Self referral, no appointment necessary.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: His Love Unveiled Food Pantry**

**Address:** Mid-Hudson Christian Church  
2393 Route 300  
Wallkill, NY 12589

**Telephone number:** (845) 895-3006

**Service(s) offered:** Emergency food supply for those who are in need.

**Hours of Operation:** Tuesday, noon – 2 p.m.; Friday, 6:30 p.m. – 7:30 p.m.

**Restrictions:** Serves Ulster County residents. Must provide proof of residence, proof of income, and identification for all family members.

**How accessed:** Self referral, no appointment necessary.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries, Wawarsing/Ellenville Area**

**Program Name: Town of Wawarsing Home Relief Office**

**Address:** Town Hall, 108 Canal St.  
Ellenville NY 12428

**Telephone number:** (845) 647-4770, ext. 104

**Service(s) offered:** Distribution of day-old bread and pastries from local stores, as well as occasional supplies of canned goods.

**Hours of Operation:** Weekdays, beginning at 10 a.m., until supply is gone.

**Restrictions:** None.

**How accessed:** Self referral, no appointments are necessary.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Ellenville United Methodist Church**

**Address:** 83 Canal St.  
Ellenville NY 12428

**Telephone number:** (845) 647-7094

**Service(s) offered:** Emergency food supply for those who are financially eligible.

**Hours of Operation:** Wednesday, 9:00 – 10:30 a.m.

**Restrictions:** Must bring photo identification or bill with applicant's name and street address

**How accessed:** Self referral; always call first at 9 a.m. on Wednesday to ensure that pantry is open.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Family of Ellenville Food Pantry**

**Address:** Family of Ellenville  
221 Canal St.  
Ellenville NY 12428

**Telephone number:** (845) 647-2443

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Monday – Friday, 9 a.m. – 4 p.m.

**Restrictions:** Limited to once each month. Must present proof of identity.

**How accessed:** Self referral, no appointment required.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Hosanna Assembly of God Food Pantry**

**Address:** Hosanna Assembly of God Church  
178 Canal St.  
Ellenville NY 12428

**Telephone number:** (845) 647-4341

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Every second Friday of the month, from 5 – 7 p.m.

**Restrictions:** None

**How accessed:** Self referral; no appointment required.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*



**Program Name: Seventh Day Adventist Church Food Pantry**

**Address:** Seventh Day Adventist Church  
Clinton and Center St.  
Ellenville NY 12428

**Telephone number:** (845) 647-5998

**Service(s) offered:** Emergency food supply for those who are eligible for Medicare, Medicaid, disability or unemployment.

**Hours of Operation:** The last Monday and Tuesday of each month from February through December (closed in January); hours are 1 p.m. – 4 p.m.

**Restrictions:** Serves residents of the town of Wawarsing.

**How accessed:** Self referral, no appointment necessary. Must bring proof of identification including Social Security card, and/or Medicaid/Medicare card.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Community Action Food Pantry**

**Address:** Community Action  
178 Center St.  
Ellenville, NY 12428

**Telephone number:** (845) 647-6061

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Monday – Friday, 8:30 a.m. – noon; 1 p.m. – 4 p.m.

**Restrictions:** Requires income verification and proof of family size. Serves the Rondout Valley; primarily, towns of Rochester and Wawarsing. Once every 60 days.

**How accessed:** Self referral, no appointment necessary.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: St. Mary's and St. Andrew's Food Pantry**

**Address:** St. Mary's and St. Andrew's Roman Catholic Church  
137 S. Main St.  
Ellenville NY 12428

**Telephone number:** (845) 647-4771

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Please call the hot line listed above (647-4771) to arrange for food pick up on Thursdays.

**Restrictions:** None

**How accessed:** Self referral; must call to make arrangements to receive food.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Service category: Emergency Food Pantries; Woodstock Area**

**Program Name: Family of Woodstock Food Pantry**

**Address:** Family of Woodstock  
16 Rock City Road  
Woodstock, NY 12498

**Telephone number:** (845) 679-2485

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Weekdays, from 9:15 a.m. – 9 p.m.

**Restrictions:** Serves Woodstock and western portion of Ulster County. Limited to once a month.

**How accessed:** Self referral, no appointment needed.

**See also:** *Ulster County Office for the Aging Senior Dining Sites, Home Delivered Meals, Special Needs Food Pantries, Congregate Meal Sites, Food Stamps*

**Program Name: Good Neighbors' Food Pantry, sponsored by the Woodstock Council of Churches**

**Address:** Dutch Reformed Church  
18 Tinker St.  
Woodstock NY 12498

**Telephone number:** (845) 679-6610

**Service(s) offered:** Emergency food supply for those who are in need

**Hours of Operation:** Thursdays, 9 a.m. – 11 a.m.

**Restrictions:** Primarily serves Woodstock area, but will serve anyone in need.

**How accessed:** Self referral, no appointment needed.

**See also:** *Home-Delivered Meals, Special Needs Food Pantries, Personal Care Items Pantries, Senior Dining Sites, Congregate Meal Sites, Food Stamps*

**Service category: Special Needs Food Pantry**

**Program Name: Catholic Charities Special Needs Food Pantry**

**Address:** 59 Pearl St.  
Kingston NY 12401

**Telephone number:** (845) 340-9170

**Service(s) offered:** This food pantry provides emergency food supplies to persons with chronic illness who have special dietary requirements, such as diabetics, cardiac and cancer patients. It is available to persons of all ages, with the following restrictions: applicants must have a physician's order stating that they have special dietary needs. They must be at or below poverty level. Serves persons residing anywhere in the county.

**Hours of operation:** Thursdays and Fridays, 11 a.m. – 2 p.m.

**Cost:** Free

**How accessed:** Call to ensure that the pantry is open and that special foods will be ready for you. First-time users will need a physician's order and proof of income-eligibility. May obtain food two times each month.

**Program Name: People's Place**

**Address:** 620 Broadway  
Kingston NY 12401

**Telephone number:** (845) 338-4030

**Service(s) offered:** Limited supply of food supplies to persons with chronic illness who have special dietary requirements, such as diabetics, cardiac and cancer patients.

**Hours of Operation:** Monday – Friday, 10 a.m. – 1 p.m.

**Restrictions:** Serves the greater Kingston area.

**How accessed:** First-time users should have a physician's order describing dietary restrictions.

**See also:** *Emergency Food Pantries, Soap Closets, Congregate Meal Sites, Home Delivered Meals, Food Stamps*

**Service category:** Personal Care Items

**Program Name:** Holy Cross Soap Closet

**Address:** 30 Pine Grove Ave.  
Kingston NY 12401

**Telephone number:** (845) 331-6797

**Service(s) offered:** The Soap Closet provides cleaning products and personal care items only such as soap, detergent, shampoo. (These are items which cannot be purchased with food stamps, and are not always available at food pantries.) Serves persons residing anywhere in the county.

**Hours of operation:** Open only Tuesday, Wednesday and Thursday of the last full week of each month at the following times: Tuesday and Thursday, from 10 a.m. to noon; Wednesday from 1 p.m. – 3 p.m.

**Cost:** No charge

**How accessed:** No appointment or referrals are required.

**Program Name:** People's Place

**Address:** 620 Broadway  
Kingston NY 12401

**Telephone number:** (845) 338-4030

**Service(s) offered:** Limited supplies of personal care items are available.

**Hours of Operation:** Monday – Friday, 10 a.m. – 1 p.m.

**Restrictions:** Serves the greater Kingston area. Can use service once each month

**How accessed:** Self referral; no appointment needed.

**Service category: Food Stamp Program**

**Program Definition:** The Food Stamp Program is a state-administered federal nutrition assistance program, It is designed to be a supplement to the household budget in order to provide a healthy diet, which is an essential component of well-being for persons of all ages, including senior citizens. Assistance is available to those who meet financial eligibility guidelines.

Although the program is still called 'Food Stamps,' it does not use coupons or food stamp books. Since December of 2000, the system has been changed to an electronic one, called the Electronic Benefit Transfer (EBT). Benefits are authorized in an account that is accessed by the recipient at participating retail stores through the use of a benefit card and personal identification number (PIN).

It works much the same way a bank debit card does. Each month, an amount of credit is placed in the account, and the recipient can spend up to that amount for food.

**Address:** Ulster County Department of Social Services  
1051 Development Court  
Kingston NY 12401

**Telephone:** (845) 334-5200

**Service Offered:** Monthly financial assistance to be used specifically for the purchase of food.

**Hours of Operation:** New applications are accepted Monday through Friday between the hours of 8 a.m. and 5 p.m.

Interviews are conducted Monday and Wednesday from 8 a.m. to 1 p.m., and Tuesday, Thursday and Friday from 8 a.m. – 11 a.m.

Food Stamp applications are also accepted at town offices throughout the county as follows:

Town of Lloyd  
Highland Town Hall  
12 Church St.  
Highland  
1<sup>st</sup> & 3<sup>rd</sup> Monday  
10 a.m. – 11:30 a.m.

Town of Marlboro  
Marlboro Town Hall  
Rt. 9W  
Milton  
3<sup>rd</sup> Monday  
1:30 – 3:30 p.m.

Town of New Paltz  
Town Hall  
130 N. Chestnut St.  
New Paltz  
1<sup>st</sup> and 3<sup>rd</sup> Friday  
10 – 11:30 a.m.

Town of Plattekill  
Town Hall  
Rt. 44-55  
Modena  
3<sup>rd</sup> Tuesday  
1:30 – 3:30 p.m.

Town of Saugerties  
Town Hall  
4 High St.  
Saugerties  
2<sup>nd</sup> and 4<sup>th</sup> Thursday  
10 – 11:30 a.m.

Town of Shandaken  
Town Hall  
Rt. 28  
Shandaken  
2<sup>nd</sup> Tuesday  
10 – 11:30 a.m.

Town of Shawangunk  
Town Hall  
2 Central Ave.  
Wallkill  
3<sup>rd</sup> Friday  
1:30 – 3:30 p.m.

Town of Wawarsing  
Trudy Resnick Farber Bldg.  
Center St.  
Ellenville  
Wednesdays  
1 – 3 p.m.

For home-bound seniors, arrangements can be made to accommodate special needs; call the office.

**Restrictions:**

Although the program is income-based, the criteria for senior citizens is less restrictive. It is based on net income – income after allowable medical costs and shelter deductions are deducted.

Allowable medical costs of more than \$35 per month which are excluded from income include:

- Most medical costs, such as doctor bills, prescription drugs and over-the-counter medication when approved by a doctor, dentures, inpatient and outpatient hospital expenses and nursing care. Other medically-related expenses, such as certain transportation costs, attendant care and health insurance premiums are also included.

**How Accessed:**

Call the Department of Social Services for information about when, where and how to apply.

**See also:**

*Ulster County Office for the Aging Senior Dining Sites, Home-Delivered Meals, Congregate Meals, Food Pantries, Special Needs Food Pantries, Personal Care Items*

**Service category: Support Groups**

There are several support groups located within Ulster County which may be helpful to senior citizens and/or to their caregivers.

Basically, there are two kinds of groups. Some of them are lead by experts in the field, and may have regular programs of guest speakers offering information about specific aspects of the topic. Others are essentially support groups of people who share the same concerns and find that getting together provides them with the opportunity to discuss issues with like-minded people.

Telephone numbers are provided. It is recommended that you call before attending your first meeting for two reasons.

- Sometimes, groups cease to exist, change their meeting times, dates and locations.
- You can ask what the program and design of the support group is, in order to determine if it best suits your needs.

The support groups named in this guide were existing at the time of publication, but are subject to change.

**Program Name: Caregivers' Support Group: Kingston**

**Meeting address:** Ulster County Office for the Aging Conference Room  
1003 Development Court  
Kingston NY 12401

**Telephone number:** 845 340-3456

**Service(s) offered:** Support and information for those who are caregivers for seniors. Free and open to the public, but pre-registration is required.

**Meeting Time:** There are 3 groups:

- 2<sup>nd</sup> Wednesday of each month at noon
- 4<sup>th</sup> Wednesday of each month at noon
- 4<sup>th</sup> Tuesday of each month, at 5:30 p.m.

**Program Name: Alzheimer's Caregivers Support Group: Kingston**

**Meeting address:** Greenkill Ave. Adult Day Care Center  
107 Greenkill Ave.  
Kingston, NY 12401

**Telephone number:** (800) 872-0994. Please call ahead to register.



**Service(s) offered:** Support and information for those who care for persons with Alzheimer's Disease. Free and open to the public, but pre-registration is required. Free respite care is offered during the group.

**Meeting Time:** 2<sup>nd</sup> Tuesday of each month, 3 p.m.

**Program Name:** **Alzheimer's Caregivers Support Group: New Paltz**

**Meeting address:** Family of New Paltz

**Telephone number:** (800) 872-0994

**Service(s) offered:** Support and information for those who care for persons with Alzheimer's Disease. Free and open to the public, but pre-registration is required.

**Meeting Time:** 2<sup>nd</sup> Thursday of each month, 7:30 p.m.

**Program Name:** **Alzheimer's Caregivers Support Group: Saugerties**

**Meeting address:** Reformed Church of Saugerties  
Main St.  
Saugerties NY 12477

**Telephone number:** (800) 872-0994

**Service(s) offered:** Support and information for those who care for persons with Alzheimer's Disease. Free and open to the public, but pre-registration is required.

**Meeting Time:** 2<sup>nd</sup> Monday of each month, 1:45 p.m.

**Program Name:** **Alzheimer's Caregivers Support Group: Woodstock**

**Meeting address:** Christ Lutheran Church

**Telephone number:** (800) 872-0994

**Service(s) offered:** Support and information for those who care for persons with Alzheimer's Disease. Free and open to the public, but pre-registration is required.

**Meeting Time:** 3<sup>rd</sup> Tuesday of each month, 2 p.m.

**Program Name: Chronic Pain Support Group: town of Ulster**

**Meeting address:** Resource Center for Accessible Living  
592 Ulster Ave.  
Kingston NY 12401

**Telephone number:** 845 331-0541

**Service(s) offered:** Support group for persons of all age who suffer from pain due to disease or injury, and to their care-givers and family members.

**Meeting Time:** 2<sup>nd</sup> Tuesday of each month, 11:30 a.m.

**Program Name: Crohns/Colitis Support Group: Kingston**

**Meeting address:** Administrative Building Auditorium  
Benedictine Hospital  
105 Marys Ave.  
Kingston NY 12401

**Telephone number:** (845) 336-6590

**Service(s) offered:** Education and support for persons suffering from Crohn's Disease and/or ulcerative colitis and their caregivers

**Meeting Time:** 2<sup>nd</sup> Wednesday of each month, 7 p.m. – 9 p.m.

**Program Name: Diabetes Support Group: Kingston**

**Meeting address:** Kingston Hospital Diabetes Center  
37 Albany Ave.  
Kingston NY 12401

**Telephone number:** (845) 331-3131

**Service(s) offered:** Education and support for diabetics and their caregivers/family members.

**Meeting Time:** 3<sup>rd</sup> Tuesday of each month, 4:30 – 6 p.m.

**Program Name: Diabetes Support Group: New Paltz**

**Meeting address:** New Paltz Town Hall  
Rt. 32  
New Paltz NY 12561

**Telephone number:** 255-5094, 255-1169

**Service(s) offered:** Education and support for diabetics and their caregivers/family members.

**Meeting Time:** 1<sup>st</sup> Thursday of each month, 2 p.m.

**Program Name:** **Family and Caregivers of Cancer Patients Support Group**

**Meeting address:** Oncology Support Office, Room 3629  
Benedictine Hospital  
105 Marys Ave.  
Kingston NY 12401

**Telephone number:** (845) 334-3171

**Service(s) offered:** Education and support for family members and caregivers of cancer patients.

**Meeting Time:** 1<sup>st</sup> Monday of each month, 7 p.m. – 8:30 p.m.

**Program Name:** **Fibromyalgia Support Group: Saugerties**

**Meeting address:** Saugerties Senior Center  
Market St.  
Saugerties NY 12477

**Telephone number:** (845) 331-0541

**Service(s) offered:** Education and support for those with fibromyalgia and their family members/caregivers.

**Meeting Time:** Second Monday, of each month, 7:00 p.m.

**Program Name:** **Gynecological Cancer Support Group**

**Meeting address:** Benedictine Hospital  
Administrative Services Building, 3<sup>rd</sup> floor conference room  
105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** (845) 334-3170, Sara Urech

**Service(s) offered:** Education and support for women with gynecological cancer and their family members/caregivers.

**Meeting Time:** 2<sup>nd</sup> Wednesday of each month (no meetings in December, January and February), 6 p.m. – 7 p.m.

**Program Name: Hodgkins Lymphoma Cancer Support Group**

**Meeting address:** Benedictine Hospital Oncology Support Office  
105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** (845) 338-2500

**Service(s) offered:** Support and information for persons with Hodgkins Lymphoma, caregivers and family members.

**Meeting Time:** 3<sup>rd</sup> Wednesday of each month, 4 p.m. – 5:30 p.m.

**Program Name: Man to Man: Prostate Cancer Support Group**

**Meeting address:** Kingston Hospital 2<sup>nd</sup> floor Conference Room  
396 Broadway  
Kingston NY 12401

**Telephone number:** Dr. Stellato, (845) 339-6022. It is necessary to pre-arrange a spot in the group

**Service(s) offered:** Support, education and counseling

**Meeting Time:** 3<sup>rd</sup> Thursday of each month, 6:30 p.m.

**Program Name: Mended Hearts Cardiac Support Group**

**Meeting address:** Benedictine Hospital Administrative Building Auditorium  
105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** (845) 246-7938, Pat Heiss, or the American Heart Association  
(845) 905-2132

**Service(s) offered:** Education and support for those who have had heart attacks, their caregivers and families, through meetings, personal or telephone visits.

**Meeting Time:** 3<sup>rd</sup> Thursday of each month at 3:30

**Program Name: Migrane Headache Support Group**

**Meeting address:** Benedictine Hospital Administrative Building,  
1<sup>st</sup> floor, Room 1634  
105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** 331-3881, ext. 21, Trish Heller

**Service(s) offered:** Education and support for all migraine sufferers.

**Meeting Time:** 3<sup>rd</sup> Wednesday of each month at 7 p.m. It is recommended to call to ensure that the meeting will be held.

**Program Name: Ostomy Support Group**

**Meeting address:** 3 Spellman Conference Room  
Benedictine Hospital  
105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** (845) 334-3125, Barbara Peterson

**Service(s) offered:** Education and support for ostomy patients, their families and caregivers.

**Meeting Time:** 2<sup>nd</sup> Tuesday of each month (no meeting in August), 4 – 5 p.m.

**Program Name: Traumatic Brain Injury Support Group: town of Ulster**

**Meeting address:** Resource Center for Accessible Living  
602 Ulster Ave.  
Kingston NY 12401

**Telephone number:** 845 331-0541

**Service(s) offered:** Support and information for those with traumatic brain injury and their caregivers.

**Meeting Time:** 2<sup>nd</sup> Monday of each month, 3:30 p.m.

**Program Name: Women's Cancer Support Group**

**Meeting address:** Benedictine Hospital, 3<sup>rd</sup> Floor Conference Room  
105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** 338-2500 ext 4453

**Service(s) offered:** Counseling, education, support for women with any type of cancer

**Meeting Time:** There are two groups: every Monday from 10:45 a.m. – 12:15; and every Wednesday from 6 p.m. – 7:30 p.m.

**Program Name: Men's Cancer Support Group**

**Meeting address:** This group meets in private homes; it is necessary to call Benedictine Hospital, 255-2500, extension 4435 for information about the location.

**Telephone number:** 338-2500 ext 4453

**Service(s) offered:** Counseling, education, support for men with any type of cancer

**Meeting Time:** 2<sup>nd</sup> Monday of each month at 5:30 p.m.

**Service category: Home Based Family Support Services**

**Program Name: Ulster County Office for the Aging Case Management**

**Address:** 1003 Development Court  
Kingston NY 12401

**Telephone number:** (845) 340-3456

**Service(s) offered:** Case Management is a comprehensive program which looks at the many facets of seniors' needs and problems, then works with the clients to set up a care plan to address the issues.

Ulster County Office for the Aging can provide case management to those senior citizens with physical and financial need.

These services include the Expanded in-Home Services for the Elderly Program, a uniform program of case management, non-medical in-home services, non-institutional respite and ancillary services, such as lifeline and safe return bracelets, for the elderly who need long term care, but are not eligible for Medicaid.

**Process :** Case managers meet with clients and family members in their homes to discuss their desires, strengths and needs, and together, they set up a plan for action.

This includes incorporation of Office for the Aging direct services including home delivered meals, subsidized day care, personal care, home care or Lifeline.

The case manager assists the client to apply for entitlements such as SSI, Medicaid, Food Stamps, HEAP (Home Energy Assistance Program) funds if they have no one to assist them.

The case manager assesses the client's housing. If needed, the case manager assists the client to apply for or obtain home modification through the Resource Center for Accessible Living (RCAL) or applying for Senior Housing, if that is necessary.

The case manager works with families and caregivers to help incorporate them into the plan of care and prevent burnout. This includes Caregiver Support Groups facilitated by OFA.

The case manager assists clients either directly or through referral to obtain services from other agencies such as the Department of

Social Services, Veterans' Administration, Lighthouse for the Blind and Visually Impaired and the Alzheimer's Association.

As the client needs a more protective environment, the case manager, assists the individual to obtain placement in an assisted living facility or nursing home. The case manager will also assist the client to apply for chronic care Medicaid, and to obtain the PRI (Patient Review Instrument) required for placement in most facilities if they have no one to assist them.

**Cost:** Case management provided by the Ulster County Office for the Aging is offered at no charge. Some of the programs to which the client may be referred have fees for service, and the client will be informed of this at the initial meeting.

**How accessed:** Call or visit the office

**Program Name: Jewish Family Services**

**Address:** 159 Green St.  
Kingston NY 12401

**Telephone number:** (845) 338-2980

**Service(s) offered:** Short-term program designed for homebound elders and their family caregivers. It focuses on providing counseling and support to both the caregiver and the recipient. It is staffed by professional social workers, who go into clients' homes to meet with the family on an on-going basis.

- Short-term counseling and support
- Problem-solving skills and techniques
- Information and referrals to other programs and services within the community.

**Cost:** Sliding scale fee

**How accessed:** Call or visit the office



**Service category: Adult Day Care Centers**

There are two types of adult day care centers as defined by the New York State Department of Health: the medical model which provides medical monitoring, counseling, therapy and activities; and the social model, which provides socialization, supervision and activities. It offers respite to family members and caregivers, as well as providing a supervised setting when caregivers are at work or away during the day time.

Within Ulster County, there are currently one medical model day care programs (Ten Broeck Commons in Lake Katrine) and three social model day care programs ( Canal Lodge Adult Day Care Center in Ellenville, Greenkill Avenue Day Care Center in Kingston, and Multi-County Community Development Adult Day Services in Highland). More detailed information about each program follows.

**Program Name: Ten Broeck Commons (medical model program)**

**Address:** One Commons Drive  
Lake Katrine, NY 12449

**Telephone number:** (845) 336-6666

**Service(s) offered:** Day care services providing medical monitoring, counseling, therapy and activities. Physical, occupational and speech therapy are provided, as directed by individual's physician. As needed, blood work, X-rays, dental care and eye care can be provided. Continental breakfast, hot lunch and afternoon snack are included in the program.

**Restrictions:** Wheelchair-bound and/or incontinent individuals can register for the program. Patients must demonstrate medical necessity for admission.

**Hours of operation:** Program operates from 9 – 4, Monday through Friday. Transportation is not provided.

**How Accessed:** Physician's written orders are required for admission to program.

**Cost:** Medicaid, Private pay.

**Program Name: Canal Lodge Adult Day Care Center (social model program)**

**Address:** 221 Canal St.  
Ellenville NY 12428

**Telephone number:** (845) 647-8461

**Service(s) offered:** Program is operated by the same agency which operates the Greenkill Ave. Adult Day Care Center in Kingston. Breakfast, hot lunch and afternoon snack are included in the program. Activities include a regular schedule of activities, socialization, light exercise, entertainment programs. Group trips are also scheduled, and the cost is underwritten by fundraising activities. Personal care is provided, patient's medications can be pre-poured; special dietary needs can be met. Wheelchair-bound, incontinent, Alzheimer's and/or dementia patients may be accommodated.

**Restrictions:** Individuals requiring medical care or physical therapy are not appropriate for this program.

**Hours of operation:** Program operates from 8:30 – 4:30, Monday through Friday. Individuals can attend as many days each week as they wish on a long or short-term basis. Transportation can be provided.

**How Accessed:** Call to discuss application and fees.

**Cost:** Private pay. Participants may be eligible for placement paid for by a long-term home health care agency.

**Program Name:** **Greenkill Ave. Adult Day Care Center (social model program)**

**Address:** 107 Greenkill Ave.  
Kingston NY 12401

**Telephone number:** (845) 339-3679

**Service(s) offered:** Program is operated by the same agency which operates the Canal Lodge Adult Day Care Center in Ellenville. Breakfast, hot lunch and afternoon snack are included in the program. Activities include a regular schedule of activities, socialization, light exercise, entertainment programs. Group trips are also scheduled, and the cost is underwritten by fundraising activities. Personal care is provided, patient's medications can be pre-poured; special dietary needs can be met. Wheelchair-bound, incontinent, Alzheimer's and/or dementia patients may be accommodated.

**Restrictions:** Individuals requiring medical care or physical therapy are not appropriate for this program.

**Hours of operation:** Program operates from 7:30 – 5:30, Monday through Friday. Individuals can attend as many days each week as they wish on a long or short-term basis. Transportation can be provided.

**How Accessed:** Call to discuss application and fees.

**Cost:** Private pay. Participants may be eligible for placement paid for by a long-term home health care agency.

**Program Name: Multi-County Community Development Adult Day Care Center (social model program)**

**Address:** 11 Milton Ave.  
Highland NY 12528

**Telephone number:** (845) 691-7419

**Service(s) offered:** Lunch, morning and afternoon snacks are included in the program. Activities include a regular schedule of arts and crafts, board games, cognitive stimulation activities, bowling, dining out, visits to historic sites, trips to the theater and shopping trips. Personal care is provided, patient's medications can be pre-poured; special dietary needs can be met. Recently-discharged hospital patients, Alzheimer's and/or dementia patients, those with Parkinson's disease, recovering stroke victims, the mobility restricted, developmentally disabled adults or accident victims who cannot be left unattended during the day, any individual in need of socialization and/or supervision can be accommodated.

**Restrictions:** Individuals requiring medical care or physical therapy are not appropriate for this program.

**Hours of operation:** Program operates from 8:30 – 4:30, Monday through Friday. Individuals can attend as many days each week as they wish on a long or short-term basis. Transportation can be provided.

**How Accessed:** Call to discuss application and fees.

**Cost:** Private pay. Participants may be eligible for placement paid for by a long-term home health care agency.

**Service category: Home Care, Short and Long Term**

For many seniors whose health is beginning to decline, living at home is a viable and less costly alternative than moving into a nursing home. It does, however, require the assistance and support of programs and services to ensure that needs are being met.

Within Ulster County, there are several programs that can help. Care can range from household tasks to skilled nursing services. This guide will discuss those which the Ulster County Office for the Aging has contracts, and maintains a record of licensure and inspections by state agencies. Each listing will describe the services available through the specific agency. Not all agencies provide every service. For this reason, it is often advisable to work through the Office for the Aging or a Certified Home Health Agency, which can coordinate a care plan and make the appropriate arrangements. (Programs of the Office for the Aging and Certified Home Health Agencies are described more fully in this chapter of the guide.)

**Definition of terms used:**

Case management – coordination of a client/patient’s health care services to ensure appropriate, quality care as their health care and social needs change.

Certified home health aide – paraprofessional caregivers through New York State-approved programs provide hands-on personal care, expanded health related tasks when trained and supervised by a Registered Nurse, and light home-making tasks.

Companion aide – provides companionship for a client/patient and assistance with tasks such as homemaking, meal planning and preparation, shopping and transportation.

Homemaker – provides assistance with domestic tasks such as light housekeeping, laundry, shopping and meal preparation.

Licensed practical nurse – provides a broad range of nursing services, including administration of prescription medicines, insulin injections and monitoring of vital signs.

Nutrition educator – provides nutritional services to the client/patient as prescribed by the physician, including nutrition assessment, and counseling to meet normal and therapeutic needs.

Occupational therapist (OT)– performs diagnostic tests, measurements and evaluations, such as mobility of joints, strength and endurance of muscles. Initiates and applies appropriate prevention, therapeutic and rehabilitative occupational therapy procedures and techniques.

Personal care aide (PCA) – trained paraprofessional assists sick or disabled individuals with personal care and homemaking tasks.

Physical therapist (PT) – performs diagnostic tests and evaluations such as joint mobility, stability and appearance of walking, strength and muscle endurance.

Registered nurse (RN) – performs all nursing functions including the most highly technical procedures, such as caring for clients/patients on ventilators or providing home infusion therapy. Performs client/patient assessments, initiates nursing services and makes appropriate referrals. Takes the role of case manager in a certified agency.

Respiratory therapist (RT) – employs specific testing techniques to assist in diagnosis, monitoring and treatment of those with respiratory problems. Provides respiratory rehabilitation, appropriate instruction and supportive counseling for the client/patient and family.

Speech therapist – assesses and evaluates client/patient's needs for speech, language and/or auditory services. Initiates and applies appropriate preventive, therapeutic and rehabilitative procedures and techniques.

**Service category: Nursing and Homemaking Service Providers**

For those seniors who are able to remain at home, but require help to do so, there are several local Nursing and Homemaker Service Providers. Services are provided to those people with temporary or chronic needs who cannot perform day to day tasks, and range from assistance in shopping, meal preparation, laundry and other household tasks, as well as bathing and grooming. Not all agencies provide all services. It is important that, before you select a provider, you know exactly what services are required and determine if a single agency can accommodate all of these needs.

For more information about the specific services provided by an agency, call the Office for the Aging at (845) 334-5125, or call the agency directly.

They all charge a set hourly fee, and that fee may vary, depending upon both the agency and the services required.

The following agencies which serve Ulster County are licensed and or/certified by the New York State Department of Health.

- Any-Time Home Care, Inc.  
652 Aaron Ct.  
Kingston NY 12401  
(945) 340-0100
  
- Bermac Home Aides, Inc.  
2 Grove St.  
New Paltz, NY 12561  
(845) 255-4200, or 1-800-281-2182; or  
8 Trinity Court  
Saugerties NY 12477  
(845) 246-5000, or 1-800- 281-2182
  
- Gentiva Health Services  
419 E. Main St.  
Middletown NY 10940  
(631) 501-7000
  
- Golden Care  
1 Main St.  
Highland NY 12528  
(845) 691-9692
  
- Home Health Care & Companion Agency, Inc.  
366 Albany Ave.  
Kingston NY 12401  
(845) 331-1966

- Mid-Hudson Managed Home Care  
243 Route 17K  
Newburgh NY 12550  
(845) 567-3022
- Ulster Home Health Services Inc.  
PO Box 3801  
107 Greenkill Ave.  
Kingston NY 12401  
(845) 339-6683
- Unlimited Care Inc.  
781 Ulster Ave.  
Kingston NY 12401  
(845) 331-0114
- WillCare  
15 Joys Lane, Suite 2  
Kingston NY 12401  
(845) 331-5064

There are other services listed in local telephone books and newspaper advertisements. For your own security and peace of mind, you should check to determine if they are licensed and certified before you engage them.

**Service category: Certified Home Health Agencies**

**Program definition:** Certified Home Health Agencies (CHHAs) provide part-time, intermittent health care and support services to individuals who need intermediate and skilled health care. CHHAs can also provide long-term nursing and home health aide services, can help patients determine the level of services they need, and can either provide or arrange for other services including physical, occupational and speech therapy, medical supplies and equipment, and social worker and nutrition services.

**Eligibility:** Services provided by CHHAs may be reimbursed by Medicare, Medicaid, private payment and some health insurers.

**How accessed:** Referrals to CHHAs may come from sources including physicians or hospital discharge planners, or the patient can look for visiting nurse providers in the telephone book. This guide provides information about the three Ulster County-based Certified Home Health Agencies. The Ulster County Department of Social Services contracts with these agencies to provide services.

**Services:** Please check carefully with each agency, because not all of them provide all services.

**Oversight:** *The New York State Department of Health* licenses Certified Home Health Agencies, and has in place regulations to ensure that staff are appropriately qualified, trained and supervised. Unannounced surveys by the state assess CHHAs' compliance standards governing the quality and scope of services.

The following agencies, all of which are New York State Department of Health certified, provide service to residents of Ulster County.

**Ulster County Health Department Certified Home Health Care Agency**

**Address:** 300 Flatbush Ave.  
Kingston NY 12401

**Telephone:** Please see below under Application, since the telephone number varies depending upon the geographic area. If you are uncertain about the correct number, you may call (845) 340-3070.



**Services:** Services are provided according to a physician's orders. Physical and occupational therapy are not available.

**Eligibility:** Any Ulster County resident who needs care and treatment of an illness or injury.

**Application:** Referrals may be made by a physician, hospital discharge planner or family member. Care is provided under the physician's written orders. Referrals to the agency will depend upon the individual's area of residence.

- Kingston area District Office – (845) 340-3070
- Ellenville area District Office – (845) 657-2343
- New Paltz area District Office – (845) 883-6155
- Saugerties area District Office – (845) 246-2621

**Cost:** Care is reimbursable by Medicare, Medicaid and private insurance, or may be determined by a sliding scale.

### **Ulster Home Certified Home Health Services**

**Address:** 107 Greenkill Ave.  
Kingston NY 12401

**Telephone:** (845) 339-6683

**Services:** Skilled nursing and professional home care services to residents of Ulster County. This service is available to those whose insurance companies require that such care be provided by a certified agency.

**Eligibility:** Any Ulster County resident, as well as to residents of neighboring counties by this multi-county licensed agency.

**Application:** Services must be ordered by a physician, and coordinated by a community health nurse; services must be provided in accordance with regulations established by the New York State Department of Health.

**Payment:** Medicaid, Blue Cross/Blue Shield and many other insurance companies may pay for home health care that is medically necessary. Home care services can also be paid for directly by patients and families. Care provided at home is short term, intermittent in nature, and in lieu of hospitalization.

## **WILLCARE Certified Home Health Care Program**

**Address:** 15 Joys Lane  
Kingston NY 12401

**Telephone:** (845) 331-3970

**Services:** Skilled nursing and professional home care services to residents of Ulster County.

**Eligibility:** Ulster County residents, as well as to residents of other counties by this multi-county licensed agency.

**Application:** Referrals may be made by a physician, hospital discharge planner or family member. Care is provided under the physician's written orders.

**Payment:** Medicaid, Blue Cross/Blue Shield and many other insurance companies may pay for home health care that is medically necessary. Home care services can also be paid for directly by patients and families. Care provided at home is short term, intermittent in nature, and in lieu of hospitalization.

*See also: Long-Term Home Health Care, Adult Day Care (especially Medical Model Adult Day Care), Assisted Living Adult Homes, Licensed Adult Homes, and Nursing Homes, as well as the first section of this guide: the Ulster County Office for the Aging for more helpful information.*

**Service category: Community-Based Long Term Care**

Overview:

Long term care services may include the medical, social, housekeeping, or rehabilitation services a person needs over months or years in order to improve or maintain function or health. Such services are provided not only in nursing homes, but also in patients' homes or in community-based settings such as assisted-living facilities.

New York State has many services and programs as alternatives to nursing home care. Both medical and non-medical care may be received at home or in residential settings, and can range from simple (light housekeeping) to complex (nursing care or physical therapy) services.

These services may be accessed through private health insurance, a managed care agency, Medicaid or Medicare, depending on financial and medical eligibility, and meet the criteria of the service or program; or they can be assessed by those who are able to pay privately.

- However, while some services are available to persons who are eligible for Medicaid, have Medicare coverage, use their own funds ("private pay"), have private health or long term care insurance, some services are available *only* to persons who are eligible for Medicaid.

(This information has been provided by the New York State Department of Health.)

The following pages will provide more specific information about the various programs and services available to Ulster County residents aged 60 and over.

**Service category: Long Term Home Health Care Program**

**Program definition:** The Long Term Home Health Care Program is a coordinated plan of medical, nursing and rehabilitative care provided at home to disabled persons who are medically eligible for placement in a nursing home. It offers an alternative to institutionalization. The program offers a coordinated network of professional and supportive health and social services. The program is designed to enrich and reinforce the person's self-care capabilities within his/her home environment.

**Eligibility:** This program is available to individuals who are medically eligible for placement in a nursing home and choose to receive services at home. These individuals must have care costs which are less than the nursing home cost in the county.

**How accessed:** Individuals can access this program through a referral from the Ulster County Office for the Aging, the hospital discharge planner, the Ulster County Department of Social Services, or a Long Term Home Health Care Provider. The county determines eligibility for the program, and the Ulster County Department of Social Services authorizes all services that are provided.

**Services:** All regular Medicaid services are provided, and the following services may also be available:

- Case management by Registered Nurses (RNs)
- Home delivered or congregate meals
- Housing improvements and moving assistance
- Respiratory therapy
- Medical social services, nutrition and dietary services
- Respite care, social day care and social transportation.

**Oversight:** *The Ulster County Department of Social Services* is responsible for participating in the periodic reassessment of the services provided. *The provider agency* is responsible for obtaining physician orders and administering the assessment tools. *The New York State Department of Health* periodically surveys the providers to determine the quality and scope of the medical, nursing and rehabilitative care they deliver.

There are three Long Term Home Health Care Programs which operate within Ulster County. Specific information about each is provided on the following pages.

## **Hudson Valley Long Term Home Health Care Program**

**Address:** 266 Vineyard Ave.  
Highland NY 12528

**Telephone:** (845) 691-9225

**Services:** Nursing  
Physical Therapy  
Speech Therapy  
Nutritional Therapy  
Respiratory Therapy  
Aide services to help with personal care, meal preparation, shopping, laundry and light housekeeping.  
Can also coordinate meals on wheels, a personal emergency response system and social day care.  
Transportation to social day care and medical appointments can be arranged at no charge.

**Eligibility:** To be eligible for the program, a person needs to;

- Be under the care of a physician who agrees to sign orders for home care
- Have applied for Chronic Care Medicaid; or be willing to pay privately for long term home health services
- Be deemed ‘appropriate’ for homecare after a personal and home assessment.

“Appropriate” is defined as:

- A person who can manage to meet his/her health and safety needs independently when the home care staff is off; or
- A person who has a care-giver willing and able to meet health and safety needs when the home care staff is off service; and
- The home environment is equipped for, and can meet, all safety needs.

**Application:** To find out if you are eligible, or how to become eligible, call (845) 691-9225

**Payment:** Medicaid or private pay

## **Ulster County Health Department Long-Term Home Health Care Program**

**Address:** 300 Flatbush Ave.  
Kingston NY 12401

**Telephone:** (845) 340-3080

**Services:** The Ulster County Health Department Long-Term Home Health Care Program can provide or coordinate services which may include, as needed:

- Case management
- Nursing
- Physical, occupational, respiratory, speech and hearing therapy
- Medical social work
- Nutritional counseling
- Home health aide
- Personal care aide
- Homemaker/housekeeper
- Emergency alarm response
- Home delivered meals
- Congregate lunch program
- Medical supplies and equipment
- Home accessibility improvements
- Respite care
- Social day care

**Eligibility:** Persons of any age who meet the following criteria:

- Are residents of Ulster County
- Professional assessment confirms that nursing home level of care is needed
- Prefers to remain at home
- Has obtained physician's approval for home care
- Complete medical, nursing, social and environmental needs can be safely met through this home care
- The cost of providing these services cannot exceed 75% of the cost of a skilled or intermediate care facility.

**Application:** Referrals are accepted from patients, physicians, hospital personnel, community agencies, families and other concerned individuals.

**Payment:** Medicaid or private pay

## **WILLCARE Home Care Program**

**Address:** 15 Joys Lane  
Kingston NY 12401

**Telephone:** (845) 331-3970

**Services:** Health care and supportive services can include the following options, as needed:

Comprehensive case management  
Professional nursing care  
Home health aide service  
Personal care aide service  
Homemaker service  
Physical, occupational, respiratory therapy  
Speech/language pathology service  
Medical social work service  
Nutrition counseling  
Medical supplies and equipment  
24-hour on-call service  
PRI and screen assessment  
Adult day care  
Home delivered meals  
Transportation  
Home maintenance program

**Eligibility:** To be eligible for the program, a person needs to meet the following criteria:

- Be under the care of a physician who agrees to sign orders for home care
- Be Medicaid-eligible; or be willing to pay privately for long term home health services
- Be deemed appropriate for homecare after a personal and home assessment.

**Application:** Referrals are accepted from patients, physicians, hospital personnel, community agencies, families and other concerned individuals.

**Payment:** Medicaid or private pay

## Section C: When It Is No Longer Possible To Remain At Home

### **Senior Citizen Housing: Lease Termination**

There are times when senior citizens find it necessary to move due to changes in their health or financial situations. They may have signed lease arrangements which they are reluctant to break because of penalties in those contracts. New York State has very specific laws regulating and permitting lease termination for senior citizens.

Section 227(a) of New York State Real Property Law spells out the rights of people aged 62 and over to terminate a residential lease or rental agreement before the specified time period ends, and Section 227(a) specifies the conditions under which the termination can take place.

Terminating a lease according to the stipulations of Section 227(a) is a legal termination and is not a lease violation.

This law applies to any type of building or property that the older person is occupying for dwelling purposes (is living there).

This law applies to any leaseholder (the person whose name is on the lease) who is aged 62 or older, or who will become aged 62 during the term of the lease or rental agreement. The law also applies to the leaseholder's husband or wife who is aged 62 or older or who will become aged 62 during the lease's term.

When the lease is terminated, the tenant no longer is responsible for making rent payments to the landlord.

An older tenant can terminate the lease or rental agreement to move into any of the following types of living arrangements;

- Adult Care Facility (four types, commonly known as an Adult Home, Enriched Housing Program, Family Type Home or Residence for Adults);
- Nursing Home;
- Subsidized housing (senior housing or housing meant for tenants of all ages;
- Less expensive senior housing; or
- The home of a family member (after having been certified by a physician as (1) being no longer able, for medical reasons, to live independently, and (2) requiring assistance with instrumental or other activities of daily living).

An older tenant can terminate the lease and move into one of the above alternative living arrangements by notifying the landlord/owner/lessor. The notification must:

- Be made in writing and signed by the tenant (or tenant's legal representative);
- Delivered to the owner or the owner's agent; and,



- Include documentation showing he has been notified that he can now move into one of the alternatives above; or, if moving in with a family member, include a physician's certification that he meets the health-related requirements to live with a family member, as well as the family member's documentation that he/she is related to the tenant and that the tenant will live with them for at least six months.

The termination will take effect 30 days after the day upon which the next rental payment is due and payable.

*(This information has been taken directly from the New York State Office for the Aging "Guide to Senior Housing.")*

Section 227(a) of the Real Property Law also imposed the following penalties upon the landlord if he or she does not comply:

If anyone interferes with the removal of your property from the premises, they will be found guilty of a misdemeanor and will be either imprisoned for up to one year or fined up to \$1,000 or both.

### **Ulster County Adult Care Facilities: An Overview**

The following information has been provided by the New York State Department of Health, which licenses and supervises adult care facilities that provide temporary or long-term, non-medical residential care services to adults who are substantially unable to live independently. Resident dependence may be the result of physical or other limitations associated with age, physical or mental disabilities or other factors.

- Residents of adult homes, enriched housing and assisted living programs are provided with personal care and services on a long-term basis.
- Residences for adults provide long-term residential care with supervision but without personal care.

Most residents of adult care facilities are in need of supervision and personal care services necessary to enable the resident to maintain good personal health and hygiene, to carry out the basic activities of daily living, and to participate in the ongoing activities of the facility.

Personal care includes direction and assistance with grooming (including care of hair and ordinary care of nails, teeth and mouth); dressing; bathing; walking and ordinary movement from bed to chair or wheelchair; eating; and assisting with self-administration of medications.

However, residents of adult care facilities must not require the continual medical or nursing services provided in acute care hospitals, in-patient psychiatric facilities, skilled nursing homes or health related facilities, since adult care facilities are not licensed to provide any nursing or medical care.

Under New York State law, no person or organization may operate an adult care facility without an operating certificate from the Department of Health. Operating certificates are issued only to operators who satisfactorily demonstrate good character, competency and the ability to operate facilities in compliance with law and regulations.

Facilities are subject to periodic inspection by state staff to determine if the facility is being operated in a manner that protects the health, safety and well-being of the residents. Failure of an operator to comply with regulations may result in fines or action to revoke or suspend the operating certificate.

The following definitions will assist you to understand the kind of facility and the service it is licensed to provide.

**AH – Adult Home:** An Adult Home is established and operated for the purpose of providing long-term residential care, room, board, housekeeping, personal care and supervision to five or more adults unrelated to the operator. Adult homes may be operated by an individual, a partnership, a not-for-profit corporation, a public corporation, a non-publicly traded business corporation or a limited liability company.

**ALP – Assisted Living Program:** An Assisted Living Program, which is available in some Adult Homes and Enriched Housing Programs, combines residential and home care services. It is designed as an alternative to nursing home placement for individuals who historically have been admitted to nursing facilities for reasons that are primarily social, rather than medical in nature. The operator of the assisted living program is responsible for providing or arranging for resident services that must include room, board, housekeeping, supervision, personal care, case management and home health services.

**EHP – Enriched Housing Program:** An Enriched Housing Program is established and operated for the purpose of providing long-term residential care to five or more adults, primarily persons sixty-five years of age or older, in community-integrated settings resembling independent housing units. The program provides or arranges for the provision of room, board, housekeeping, personal care and supervision. Enriched Housing Programs may be operated by an individual, a partnership, a not-for-profit corporation, a public corporation, a non-publicly traded business or a limited liability company.

**NFP – Not For Profit:** NFP is defined as a (Not For Profit) Adult Care Facility.

**PPHA – Private Proprietary Home For Adults:** PPHA is defined in state regulations as an adult care facility which is operated for compensation and profit.

**RESIDENCE – Residence For Adults:** A residence for adults is established and operated for the purpose of providing long-term residential care, room and board; housekeeping and supervision to five or more adults, unrelated to the operator.

**Services for Nonresidents:** Services for nonresidents in adult homes, residences for adults and enriched housing is an organized program of services which an operator is authorized to provide to residents of the above facilities but which are provided to nonresidents who are aged or disabled to enable such persons to remain in or return to the community. These services may include an organized social day care program, temporary residential care, or other services the facility is authorized to provide.

In this section of the *Guide*, there are four categories of facilities. You will be able to determine what level of care is provided in each of the categories. It is recommended that, if possible, you tour the facility in person prior to placement.

The first category is Licensed Adult Homes, which are suitable for those with minimal health care needs. These are generally private pay facilities.

Assisted Living facilities are able to provide more structured health care, and can accommodate persons who require support services. It is important to verify if the specific needs of the individual can be met. These facilities may be partially Medicaid funded.

Nursing Homes provide the most structured health care, and may be Medicaid, Medicare, Private Pay or third-party insurance funded.

Hospice Care, which can be provided either in the home, at a nursing home, or in a special unit at Benedictine Hospital, is a comprehensive care plan for the terminally ill. Most health insurance, including Medicare and Medicaid, cover the cost.

**Service category: Licensed Adult Home**

There are three adult homes located within Ulster County which are licensed by the New York State Department of Health. Homes which accommodate fewer than five unrelated persons require no license, and are not listed in this guide.

**Program Name: Culinaricians' Home**

**Address:** 71 Old Tschirky Road  
New Paltz, NY 12561

**Telephone number:** (845) 255-7010

**Certificate Number:** 740 -E - 002

**Accommodations:** 13 rooms

**Service(s) offered:** All meals, housekeeping, laundry, linens, personal services including medication management and bathing assistance. Rooms are furnished, but residents may bring small articles of furniture such as an easy chair and television. (Cable is provided.) Weekly shopping trips are offered; residents may go out on their own and may also have their own automobiles on site.

**Cost:** Varies, depending on type of accommodation selected.

**How accessed:** Call for application. Application procedure includes: completion of application form, pre-admission interview, and completion of medical evaluation at the time a room becomes available.

**Restrictions:** Residents must be ambulatory; walkers or canes may be used, but must not require wheelchairs. Must meet other physical and medical requirements as outlined in the medical evaluation. No nursing or medical services are offered.

**See also:** *Senior Citizen Housing, Certified Home Health Agencies, Long-term Home Health Care, Assisted Living Homes, Nursing Homes, Hospice*

**Program Name: Hudson Valley Senior Residence**

**Address:** 80 Washington Ave.  
Kingston NY 12401

**Telephone number:** (845) 331-0630

**Certificate Number:** 740 - E - 006

**Accommodations:** Semi-private or private rooms, extra-large rooms or two room suites, all with private baths. Applicants may furnish their own rooms, if desired.

**Service(s) offered:** All meals, housekeeping, laundry, linens, personal services including medication management and bathing assistance. Residents are welcome to have guests for meals. They may have their own automobiles on site.

**Cost:** Varies, depending on type of accommodation selected. Private pay.

**How accessed:** Call for brochure and application. Application procedure includes: completion of application form, pre-admission interview, and completion of medical evaluation by a psychiatrist if applicant is receiving mental health services.

**Restrictions:** Residents must be ambulatory or able to self transfer from wheelchair to commode, and meet other physical and medical requirements as outlined in the medical evaluation. No nursing or medical services are offered.

**See also:** *Senior Citizen Housing, Certified Home Health Agencies, Long-term Home Health Care, Assisted Living Homes, Nursing Homes, Hospice*

**Program Name: Moran's Rest Home**

**Address:** 1741 State Route 32  
Modena NY 12548

**Telephone number:** (845) 883-7115

**Certificate Number:** 740-F-008

**Accommodations:** 31 beds, private and semi-private. Residents may bring items of furniture which will fit into the rooms. Rooms are equipped for cable television service; have telephone jacks (residents may have their own telephone lines and be billed directly).

**Service(s) offered:** All meals, housekeeping, laundry, linens, personal services including medication management and bathing assistance. 24 hour supervision. No nurse on staff.  
Guests are welcomed for meals. Non-denominational religious services are held weekly, Catholic Eucharist ministers offer communion on Sundays. Social activities are regularly scheduled. Visits from pets who have had their rabies shots are welcomed.

**Cost:** Varies, depending on type of accommodation selected. Private pay, SSI.

**How accessed:** Call for application. Application procedure includes: completion of application form, completion of medical evaluation form, physical examination and PPD test within one month prior to admission.

**Restrictions:** Residents must be ambulatory, no wheelchairs. No nursing or medical services are offered. Patients are encouraged to have physician's standing orders for medications other than their regular prescriptions. If special dietary restrictions are required, this information should be provided.

**See also:** *Senior Citizen Housing, Certified Home Health Agencies, Long-term Home Health Care, Assisted Living Homes, Nursing Homes, Hospice*

**Service category: Assisted Living Adult Homes**

There are two Assisted Living Homes in Ulster County which are licensed by the New York State Department of Health.

**Program Name: Highland Assisted Living Center**

**Address:** 1 Grove St.  
Highland NY 12528

**Telephone number:** (845) 691- 8399

**Certificate Number:** 740 – F – 054

**Accommodations:** 46 beds; 2 private and 44 semi-private rooms with private baths, intercom and emergency call system.

**Service(s) offered:** All meals, housekeeping, laundry, linens, personal services including medication management and bathing assistance. 24 hour supervision. Full schedule of daily activities. Medically developed plan of care, supervision by registered nurse, medical management. Support services for conditions including heart disease, pulmonary problems, stroke, cancer, dementia and Alzheimer’s disease.

**Cost:** Varies, depending on type of accommodation selected. Nursing and personal care services are Medicaid reimbursable if eligible. Private pay and SSI accepted.

**How accessed:** Call for brochure and application. Application procedure includes: completion of application form, completion of PRI (Patient Review Instrument) and staff review.

**See also:** *Senior Citizen Housing, Certified Home Health Agencies, Long-term Home Health Care Adult Homes, Nursing Homes, Hospice*

**Program Name: Valley Vista**

**Address:** 141 North Road  
Highland NY 12528

**Telephone number:** (845) 691-7400

**Accommodations:** Semi-private or private furnished rooms with baths. Residents are encouraged to bring furniture and knick-knacks from home.

**Service(s) offered:** All meals, housekeeping, laundry, medication assistance, bathing assistance, daily activities and outings, on-site independent physician's office, and regular visits from other medical specialists.

**Cost:** Varies, depending on type of accommodation selected.

**How accessed:** Call for brochure and application. Application procedure includes: completion of application form, completion of PRI (Patient Review Instrument) and staff review.

**See also:** *Ulster County Health Related Facility, Nursing Homes, Adult Homes, Senior Citizen Housing*



**Service category: Nursing Homes Overview**

The New York State Department of Health has established the following requirements for Nursing Home Operating Certificates:

**Baseline Services:** Those services included in the daily rate. At the time of admission, a written copy of the following basic services must be made available to all residents:

- the daily, weekly or monthly rate
- board, including therapeutic or modified diets, as prescribed by a doctor.
- lodging – a clean, healthful, sheltered environment, properly outfitted.
- dietary services
- 24-hour-per-day nursing care
- pharmacy services
- diagnostic services
- the use of all equipment, medical supplies and modalities used in the care of nursing home residents, including but not limited to catheters, hypodermic syringes and needles, irrigation outfits, dressings and pads, etc.
- fresh bed linen, as required, changed at least twice weekly, including sufficient quantities of necessary bed linen or appropriate substitutes changed as often as required for incontinent residents
- hospital gowns or pajamas as required by the clinical condition of the resident, unless the resident, family member or designated representative elects to furnish them, and laundry services for these and other launderable personal clothing items
- general household medicine cabinet supplies, including but not limited to nonprescription medications, materials for routine skin care, dental hygiene, care of hair, etc., except when specific items are medically indicated and prescribed for exceptional use for a specific resident
- assistance and/or supervision, when required, with activities of daily living, including but not limited to toileting, bathing, feeding and assistance with getting from place to place
- services, in the daily performance of their assigned duties by members of the nursing home staff assigned to resident care
- use of customarily stocked equipment, including but not limited to crutches, walkers, wheelchairs or other supportive equipment, including training in their use when necessary, unless such items are prescribed by a doctor for regular and sole use by a specific resident
- activities program, including but not limited to a planned schedule of recreational, motivational, social and other activities together with the necessary materials and supplies to make the resident's life more meaningful
- social services as needed
- physical therapy, occupational therapy, speech pathology services, audiology services and dental services, on either a staff or fee-for-services basis, as prescribed by a doctor, administered by, or under the direct supervision of a

licensed and currently registered physical therapist, occupational therapist, speech pathologist, qualified audiologist or registered dentist.

**Service category: Certified Ulster County Nursing Homes**

There are six Nursing Homes located within Ulster County which are licensed by the New York State Department of Health and certified by Medicare and Medicaid. It is important to ensure that the facility chosen is best suited to the needs of the prospective resident. There are frequently waiting lists, so it is wise to consider the optional choices as well.

**Facility name: Golden Hill Health Care Center**

**Address:** 99 Golden Hill Drive  
Kingston NY 12401

**Telephone number:** (845) 340-3390

**Website:** <http://co.ulster.ny.us/goldenhill/index.html>

**Certificate Number:** 5501309N

**Certifications:** Medicare Certified  
Medicaid Certified

**Certified Beds:** Residential Health Care – 280

**Type of Ownership:** Public – Ulster County

**Amenities and Services:** Semi-private and private rooms.  
Alzheimer’s Care/Dementia, Short term rehab  
Wound Care, Hospice  
Religious services; visits from Eucharistic Ministers.  
Regular schedule of recreational opportunities, with  
scheduled transportation for outside activities.  
Residents may schedule outside activities, although  
transportation is not provided.  
Guests welcomed for visits and meals  
Residents are encouraged to bring small household items  
such as a favorite chair or dresser, knickknacks and  
television sets

**Admission process:** Call for application. The following documentation is  
required:  
Completed PRI (Patient Review Instrument)  
Recent Medical Exam including chest X-ray and PPD test

Birth certificate, baptismal or naturalization papers  
Copy of Social Security Card  
Copy of Health Insurance, Medicare and/or Medicaid Card  
Power of Attorney  
Burial Fund Statement  
Financial documentation supporting information provided  
on the application.

**Methods of Payment:** Medicaid/Medicare, private pay, third-party insurance

**Facility name:** **Hudson Valley Rehabilitation and Extended Care  
Center**

**Address:** 260 Vineyard Ave.  
Highland NY 12528

**Telephone number:** (845) 691-7201

**Certificate Number:** 5556302N

**Certifications:** Medicare Certified  
Medicaid Certified

**Certified Beds:** Residential Health Care -- 203

**Type of Ownership:** Proprietary -- LLC

**Amenities and Services:** Private and semi-private rooms.  
Medical, nursing, rehabilitative, social and recreational  
services for the dependent elderly person, including those  
with Alzheimer's disease and dementia.  
Religious services on premises  
Scheduled transportation for outside activities  
Guests welcomed for visits and meals  
Residents are encouraged to bring small household items  
such as a favorite chair or dresser, knickknacks and  
television sets

**Admission process:** Call for admission packet and application. The following  
documentation is required:  
Copy of Social Security card, Medicare card, third party  
insurance card (if applicable), Medicaid identification card  
(if applicable), Social Security check or award letter from  
Social Security, any other income checks, Power of  
Attorney, bank statement, Health Care Proxy (if available).  
Completed PRI (Patient Review Instrument)

Recent medical history and examination, PPD test

**Methods of Payment:** Medicare/Medicaid, third party insurance, private pay.

**Facility name:** **Northeast Center for Special Care**

**Address:** 300 Grant Ave.  
Lake Katrine NY 12449

**Telephone number:** (845) 336-3500

**Website:** <http://www.northeastcenter.com>

**Certificate Number:** 5501310N

**Certifications:** Medicare Certified  
Medicaid Certified

**Certified Beds:** Residential Health Care – 220  
Traumatic Brain Injured -- 60

**Type of Ownership:** Proprietary -- Corporation

**Amenities and Services:** Private and semi-private rooms; all rooms have half or full baths.  
Facility is specifically for those with brain injury, spinal cord injury, neurobehavioral disorders, neurological disease, pulmonary rehabilitation and stroke recovery. It has a 40 bed ventilator unit.  
Strong rehabilitation program.  
Residents are encouraged to personalize their space with small pieces of furniture, knickknacks.  
Each room has its own television, and computers with internet connection can also be provided for each resident.  
Eucharistic ministers, Catholic mass, bible study and celebration of other religious holidays observed.  
Regular schedule of recreational opportunities, with bus transportation arranged for outside activities  
Guests welcomed for visits and meals

**Admission process:** Referrals can be made by family members, discharge planners, case managers, social workers, or physicians. Call for forms.

**Methods of Payment:** Medicare, Medicaid, third party insurance.

**Facility name:** **Ten Broeck Commons**

**Address:** 1 Commons Drive  
Lake Katrine NY 12447

**Telephone number:** (845) 336-6666

**Website:** <http://www.tenbroeckcommons.com/>

**Certificate Number:** 5567301N

**Certifications:** Medicare Certified  
Medicaid Certified

**Certified Beds:** Residential Health Care -- 258

**Type of Ownership:** Proprietary – Corporation

**Amenities and Services:** Facility provides multiple levels of care: long-term care, rehabilitation, post-hospital care and adult day care, Alzheimer's and dementia care.  
Full-time medical director  
Private and semi-private rooms with bathrooms  
Beauty salon, pet therapy, gardening  
Friends, family members and pet visits welcome  
Family members welcomed for meals  
Religious services  
Regular schedule of recreational opportunities, with scheduled transportation for outside activities  
Residents are encouraged to bring small household items such as a favorite chair or dresser, knickknacks and television sets.

**Admission process:** Application is available on the website or by calling. The following documentation is required:  
Completed PRI (Patient Review Instrument)  
Recent medical history and examination, PPD test  
Social Security, Medicare, Medicaid and/or insurance identification numbers  
Contact information for designated representative  
Funeral arrangements information  
Financial documentation supporting information provided on the application.

**Methods of Payment:** Medicare/Medicaid, third party insurance, private pay.

**Facility name:** **The Mountain View Nursing and Rehabilitation Centre**

**Address:** 1 Jansen Road, PO Box 909  
New Paltz NY 12561

**Telephone number:** (845) 255-0830

**Website:** <http://www.themountainview@clrchealth.com>

**Certificate Number:** 5522302N

**Certifications:** Medicare Certified  
Medicaid Certified

**Certified Beds:** Residential Health Care -- 79

**Type of Ownership:** Proprietary -- LLC

**Amenities and Services:** 65 private rooms, 3 semi-private rooms, 2 quad rooms; all with own bathrooms.  
Alzheimer's Care  
Hospice  
Long and short term rehabilitation program  
IV therapy  
Hemodialysis  
Regular schedule of religious services  
Regular schedule of recreational opportunities, including some out of house  
Guests welcomed for visits and meals  
Residents are encouraged to bring small household items such as a favorite chair or dresser, knickknacks and television sets (facility has cable TV hookups in each room)

**Admission process:** Completed PRI (patient review instrument), application and facility determination that appropriate medical care can be provided

**Methods of Payment:** Medicare, Medicaid, many private insurance plans, private pay.

<b>Facility name:</b>	<b>Wingate of Ulster</b>
<b>Address:</b>	1 Wingate Way Highland NY 12528
<b>Telephone number:</b>	(845) 691-6800
<b>Website:</b>	<a href="http://www.wingatehealthcare.com">http://www.wingatehealthcare.com</a>
<b>Certificate Number:</b>	5556301N
<b>Certifications:</b>	Medicare Certified Medicaid Certified
<b>Certified Beds:</b>	Residential Health Care – 120
<b>Type of Ownership:</b>	Proprietary – Corporation
<b>Amenities and Services:</b>	Private rooms with baths, and semi-private rooms. Wingate does not have a separate Alzheimer/s Unit; care for wheelchair-bound patients with Alzheimer’s is determined on a case-by-case basis. Hospice Short-term stroke program, ventilator program, rehabilitation program. Scheduled religious services are provided. Regular schedule of recreational opportunities, with occasional scheduled transportation for outside activities. Guests welcomed for visits and meals Residents are encouraged to bring small household items such as a favorite chair or knickknacks. Patients in short-term rehabilitation program have television and telephone installed in every room; long-term residents’ rooms are equipped for television cable and telephone connection; patients may contract for TV and phone services, providing their own television and/or telephone.
<b>Admission process:</b>	Initial assessment by Wingate staff, completed PRI (patient review instrument), verification of medicaid/medicare or private insurance status, and determination that patient can be appropriately treated at facility.
<b>Methods of Payment:</b>	Medicare, Medicaid, private insurance, managed care, private insurance

**Service category: Hospice Services**

**Program Name: Hospice, Inc.**

**Telephone number:** (845) 338-2273, (845) 485-2273, 1-888-696-2273

**Oversight:** The program is licensed by the federal government and the New York State Department of Health, and is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

**Service(s) offered:** Hospice is a comprehensive healthcare program for people with terminal illnesses and their families. It serves Ulster and Dutchess county residents living at home, in a nursing home or in the hospital.

Individual care plans are developed, reviewed and updated by the medical director, the patient's physician and members of the clinical-care team.

Services provided to the patient may include (as needed): medical director consultations; board-certified Hospice nurses; pain and symptom management; medical social workers; pastoral care; music therapists; home health aides; illness-related medications; medical supplies and equipment; physical, occupational and speech therapy consults; dietary counseling; bereavement counseling and volunteer assistance.

Services to the family may include instruction on caring for the patient, emotional support, assistance with physical care, help with filling out paper work and counseling.

**Cost:** Most health insurance, including Medicare and Medicaid, have Hospice coverage. Some have deductibles and co-payments that apply, but this information will be provided to the patient and/or family at the time of application. Hospice will handle all of the billing and paperwork.

**How accessed:** The patient, family member, physician, member of the nursing home staff, hospital social worker or discharge planner can contact Hospice directly. The agency will then contact the physician to discuss the patient's medical condition.



**Program Name: Benedictine Hospital Palliative Care And Hospice**

**Address:** 105 Mary's Ave.  
Kingston NY 12401

**Telephone number:** (845) 334-3151

**Oversight:** The program is licensed by the federal government and the New York State Department of Health, and is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

**Service(s) offered:** Benedictine Hospital has created a four-bed unit located in the Cancer Center of the hospital. It provides service to persons with the following serious illnesses: Parkinson's disease, dementia, advanced cardiac or pulmonary disease and cancer. The family-oriented unit is designed to improve the quality of life through reduced pain while end-of-life care is provided through a multi-disciplinary, complementary and supportive team of palliative care specialists. Caregivers include physicians, advanced practice nurses, pharmacists, social workers and chaplains.

The following services are provided:

- Pain management
- Symptom management
- Assistance with end-of-life decision-making
- Case management
- Information and counseling on Advanced Directives and end-of life decisions
- Emotional and spiritual counseling
- Referrals for complementary therapies

The unit has a meeting room, full kitchen and lounge area for family members and visitors.

**Cost:** Most health insurance, including Medicare and Medicaid, have hospice coverage. Some have deductibles and co-payments that apply, but this information will be provided to the patient and/or family at the time of application. Benedictine Hospital will handle the billing and paperwork.

**How accessed:** Physician's referral. The patient, family member, nursing home staff member, hospital social worker or discharge planner can contact the Unit directly. The unit will then contact the physician to discuss the patient's medical condition.